





### December 2012







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### Chairman's Message



Joe **BELLINO, Jr.** AFPD Chairman

# What Will a Great 2013 Look Like?

s 2012 comes to a close, I cannot Λ help but realize that I've got just one more year left as AFPD chairman of the board-we've accomplished a great deal, but there's so much left to do. So I asked myself: What do I want my legacy to be with AFPD? What needs to happen in 2013 so that next December, as I look back on my term as chairman, I can say 2013 was a good year for AFPD and its members? How can we make sure that AFPD members can look back and say. "I'm better off now than I was in 2012?"

First of all, a great 2013 will include a Commercial Activities Tax (CAT tax) that has been modified so that all gas stations pay the tax only one time. Independent gasoline retailers in Ohio pay CAT Tax on petroleum products three times compared to Speedway/Marathon. In fact, this unfair taxing system is causing many retailers in the state to close their doors. It is an issue whose resolution is long overdue.

As the lead voice for independent retailers, AFPD has been working hard on this for our Ohio members, and the issue is definitely heating up. We are advocating for a legislative answer to this tax and are working on drafting a bill that moves the motor fuel tax to a single point of taxation. Therefore, a great 2013 would feature an end to the CAT Tax unfairness for our gas stations. Know that AFPD is focused on making this a reality for our members.

A successful 2013 would also include significant progress on the recycling bill. I would like to see a coalition built of all the major stakeholders affected by this issue, working together to make curbside comprehensive recycling the new way of doing things. Our customers do not want to bring back dirty, bacteria-laden recyclables coming into the same stores where they purchase their food. Michigan is the worst in the Midwest on recycling rates; and, it is one of only 10 remaining states with a bottle-deposit law requiring these unhealthy used bottles and cans to be brought into retailers. AFPD is the lead association helping to bring Michigan into the 21st century with curbside comprehensive recycling plan. It is our goal that 2013 will not end without curbside comprehensive recycling as the evolution of the bottle bill.

Of course, a great 2013 will also include some answers on the economic uncertainties. Michigan is working on a repeal of the personal property tax, but really, that's just the tip of the iceberg. Obamacare looms on the horizon for every employer. As this issue's cover story describes, for many of our members, 2013 (at least the first quarter of it) looks like one big waiting game.

AFPD is working tirelessly to make sure that your 2013 is a profitable one. An active and vibrant membership is key to our ability to do that. Don't hesitate to reach out to us and let us know how we can help you strengthen your businesses. We are here to serve you in 2013 and beyond. Working together, we can make sure that next year is a good one for each and every AFPD retailer. What's on your wishlist for 2013? Make sure we know about it because that's the only way we can help.



Joe Bellino, Jr.	
irman • Broadway Market, Region 4	

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BOTTOM LINE



# Cabadas-Ferguson: 'Growth Brings Benefits to All Members'

### By Carla Kalogeridis

In just a few short weeks, Maria DeLourdes (Mary Lou) Cabadas-Ferguson is already making a positive impact in regards to productivity and efficiencies at AFPD and has quickly moved into a role of leadership support for AFPD President and CEO Auday Arabo. While this is her first experience working for a membership association. Mary Lou brings a deep understanding of what customer service excellence looks like and has the experience to achieve it. She is eager to work on behalf of AFPD members and their businesses.

At the age of 20, Mary Lou joined Ford Motor Credit Company in the Truck Financing and NAAFO Communications division. During her 13 years with the company, she gained experience and knowledge in various roles ranging from collections, customer & dealer services, credit analysis, and bankruptcy supervisor. Later, she worked in the Bankruptcy/Restructuring Division of Alvarez & Marsal's Claims Management Group, where she shared her financial advisory experience to help companies like Lehman Brothers, Visteon Corporation, and Tower Automotive navigate through complex bankruptcy processes and execute plans of reorganization.

Here is a short interview to introduce AFPD members to Mary Lou. Expect to hear more from her in the pages of future issues of AFPD Bottom Line.

### Q: Now that you've gotten your feet wet working for AFPD, what is your number-one priority moving forward?

**Cabadas-Ferguson:** I truly want to be with an organization that values exceptional customer service delivery to both its internal staff and external customers. So many organizations are lacking in this area. They have no real passion for what they are doing, no concern for the person sitting across from them or on the phone looking for help.

The AFPD board and leadership have the same philosophy, and that's why I knew I would not only be a perfect fit here, but also be able to make a real difference. If you're not giving of yourself in every interaction you have with co-workers and members alike, then it's a recipe for disaster.

"It's important for AFPD to continue to attract new members because

# growth brings tremendous benefits

for all members."

-AFPD COO Mary Lou Cabadas-Ferguson

Q: Why do so many organizations fail at customer service?

**Cabadas-Ferguson:** Often it's because they divide people into groups. The opinion is formed that a smaller customer is just that—small in priority, in importance, etc. This is a dangerous and costly outlook. The most successful organizations understand that every customer, every member, is equally important. Each one is deserving of the same respect, time, effort, and consideration. This is what truly separates the good from the great.

Everyone at AFPD is working equally hard for the entire membership body. If we take care of our members, they not only will sustain us, but more importantly, spread the good word of mouth that is vital to continued growth and success.

No matter where you work in an organization—sales, administration, IT, customer service, accounting, etc.—it's all about relationship management. It doesn't matter if you're the business manager or the receptionist.

Also, much of corporate America does not show the passion that AFPD does toward its community involvement efforts. For example, I was honored to be part of AFPD's Turkey Drive in November. I thought it was fantastic! Through events like this, AFPD is truly helping to improve, lift up, and make a difference in the communities we are honored to represent. Until organizations and their members give of themselves, they cannot count themselves as a true part of their community.

### Q: What's one thing that most people don't know about you?

Cabadas-Ferguson: I love technology! I think it's amazing.

### Q: What's your message to AFPD members?

Cabadas-Ferguson: That I'm listening. That I'm always personally available to them and that it's paramount that I hear from them.

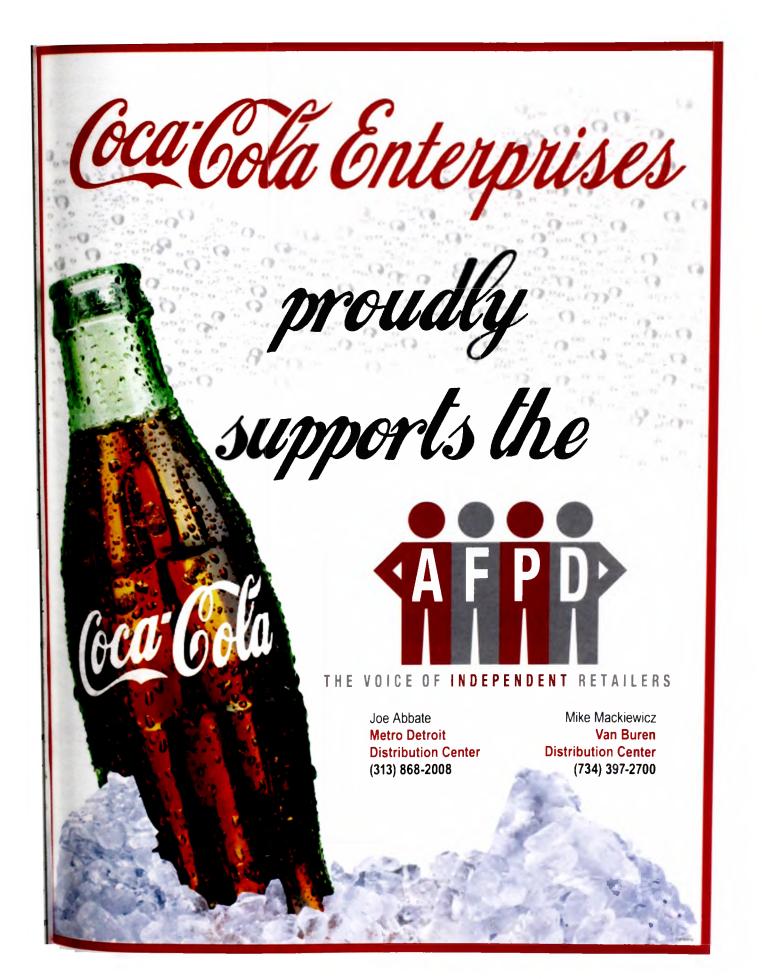
### Q: What are you looking forward to most in your work for AFPD?

Cabadas-Ferguson: I am very excited to help continue the growth that began when Auday Arabo joined AFPD four years ago. I've enjoyed getting brought up to speed on the organization, its history, and its accomplishments and challenges. We can't understand where we're going if we can't see where we've been.

I have tremendous respect for Auday and his focus on growth. It's important for AFPD to continue to attract new members because growth brings tremendous benefits for all members in every arena, from our ability to effectively advocate on behalf of our members' interests to being able to offer more money-saving programs that will directly improve our members' bottom lines. I'm confident that we can and will do it!

Carla Kalogeridis is editor of AFPD Bottom Line.

www.AFPDonline.org



# THE Waiting Ind pla nev que

### By Carla Kalogeridis and Beverly Sturtevant

With the fiscal cliff issues still unresolved and the implications of Obamacare looming around the corner, Midwest independent retailers are in defense mode. It's not the place they want to be. Retailers would rather be working strategically to emerge from the recession. Instead, they are preparing for a 2013 that holds more questions than answers.

Paul Condino, vice president of government relations for AFPD, says its time for everyone to put partisan politics aside. "I still believe in the system," he says. "Although the recent presidential election was not a mandate either way, the people clearly said, 'Get in a room, work together, and solve our problems." Enough is enough. Legislators have to solve the fiscal cliff and get the country back on the road to stability."

As this magazine goes to press, that's not what's happening. Independent retailers warily watch the Congressional stalemate lumber on day after day, and they have no choice but to prepare for the worst. "The biggest challenge is waiting for what will come out of Washington," says Phil Kassa, owner of several stores including two Saturn

Markets, two Heartland Marketplaces, a Sak N Save, and a dollar store. "It's not only the fiscal cliff, but also new labor laws, new healthcare requirements, and more. I don't see there is much for independents to do

### Independent retailers plan conservatively for a new year that holds more questions than answers.

other than wait and get their staffing right."

"Healthcare is one issue we can't prepare for until the final rules are published, even though cost is a top concern," agrees Jim Nader, president and CEO of Plumb's Inc. "Another is the economy and what happens if Congress doesn't do something to prevent the fiscal cliff. There isn't much to do to prepare for the government issues except wait for Washington and Lansing to work."

Nader adds that in the Midwest, the economy has resulted in cuts to EBT program benefits as well as unemployment and that means decreased sales for independents. "Retailers are also concerned about the lack of trained people coming up through the system. The days of being able to hire experienced produce managers, meat cutters, and bakery managers are gone," he says.

The point about not being able to find experienced and trained employees deserves deeper consideration in light of the changes in healthcare. While many retailers are reluctant to go on record with this, the prevailing strategy seems to be cutting the number of employees to the bare minimum and/ or reducing their hours to below 30 a week to avoid paying healthcare benefits that they simply cannot afford. One AFPD member recently lamented. "It's cheaper for me to pay the \$2,000 government fine per employee than to pay for their healthcare."

But what kind of employee can retailers find-or keep-it

### What kind of employee can retailers find or keep—

if they cannot offer at least 40 hours a week and competitive benefits?

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they cannot offer at least 40 hours a week and competitive benefits? How can they even hope to attract the experienced and trained produce and bakery managers that will set them apart from large chain retailers?

In a recent blog post titled "Care for Workers, So They Can Care for Customers," Phil Lempert, contributing editor to Supermarket News and a TV and radio news reporter, wrote that cutting talented employees to under 30 hours a week is "shortsighted" and could cost retailers customers. This strategy, he says, will "de-humanize" the very employees who prepare and serve food and interact with cus-

tomers on a daily basis – and how can that be good for business?

He also points out that if workers can't afford to call in sick and miss a payday, they may show up ill-and that's neither safe nor attractive to customers. "No one wants a sneezing cashier to handle food or a coughing deli clerk to slice meat," he says. "Food sellers must live up to the public safety trust they hold-and recognize how casily shoppers can witch stores (and the thousands of dollars they spend in household food cach year) if they leel an employer is being less than fair



hits workers." Retailers, he concluded, must "take the high road on healthcare."

However, one retailer posted a response to Lempert's blog, which worth considering because it reflects the viewpoint of many independents. "It is a simple truth that with this revolutionary change in nw we do business, most owners are scared for their survival," the tailer wrote. "Unless you have a business in a high-income area where things are going well, most of us in the poor rural areas are barely turning a profit. When you add the new cost of Obamacare, it mply does not add up. It will suck most, if not all, of the bottom line pay for everyone's healthcare."

The retailer continues: "Even though the idea is noble, it falls on usinesses to pay for it, and they simply cannot. It is not because we are cold-hearted owners—it is the exact opposite. I know many retailits who love their employees as family and want to do the right thing, when they simply don't have the resources to do so."

The retailer concluded his post by saying he is "frightened" for his independent supermarket owners. "We want to do the right

thing and are willing to do the best for our employees and our community. But how do we stay competitive in this overstored environment, with the race to the bottom for prices on goods that have very little margin in the first place?"

### It's Not Just the Cliff

Healthcare and the fiscal cliff don't hold the monopoly on retailers' and suppliers' concerns for 2013. Allan Girvin, director of sales and marketing for Heeren Brothers, says another key challenge will be increases in costs associated with produc-

> tion and rising fuel costs to get products from the growing regions to the stores. "These cost increases will result in either decreased margins if retailers hold prices steady, or in lower revenue if retailers raise prices and customers react by buying less," he predicts.

However, Girvin does have some advice to retailers. "We believe retailers can best react to that challenge by aggressively driving volume. Volume can be increased through smart merchandising and promotions such as gas cards or instore incentives."

Girvin admits that back rooms are already lean, especially for perishables, but he

urges retailers to work closely with their suppliers. "They will have helpful ideas," he says. "Just raising prices to cover the increased cost—but putting the money in your pocket—would be a mistake."

Bill Hillman, general manager, H.T. Hackney-Grand Rapids Division, says the main challenge facing c-store owners is that the basic business is changing. "We will see continued reduction in gasoline and tobacco sales," he believes. "The new growth for c-stores will be in foodservice."

Hillman recommends that c-stores begin at least looking at some kind of foodservice program. "It doesn't have to be an expensive franchise," he points out. "There are many smaller, in-store programs tailored for convenience stores." His message for retailers is to work on the things they can control, instead of worrying about healthcare and the fiscal cliff where "we don't yet know what's going to happen."

Only the alcohol-sellers seem to be in good spirits, seeing the challenges ahead as opportunities. "The good news is that it is

an excellent time to add wine if you don't already carry it." says Mike McNally, region sales director for Treasury Wine Estates. "The quality has never been better, prices are good, and there are lots of new things to try."

The key, he says, is to balance inventory with freshness. "Have a good selection of favorites and take advantage of the newest products, too," he advises. "Pricing is critical; you have to be competitive, and perhaps even aggressive, to bring customers in. Merchandising with prominent displays is important to success, too. And it always helps to provide information by using shelf-talkers, neckers, or ratings to help customers narrow down the right choice for the occasion from an aisle full of bottles."

John Horn, director of field marketing at Beam Global, agrees with McNally that there is nothing but opportunity in alcohol. "Bourbon is on fire, and the trends toward premiumization, lowcalorie, and convenience are here to stay." he says, "and these trends play right into the independent retailer's sweet spot."

### Not Much to Do but Wait

Despite a few sunny spots in specific product categories, independent retailers' cautious welcoming of the New Year seems justified. The National Retail Federation (NRF) CEO Matthew Shay comments, "It is encouraging to see the Obama Administration's acknowledgement that retailers and their customers will be among the hardest hit if our elected officials fail to address ongoing economic uncertainty. However, just kicking the can down the road by cherry-picking reforms only serves to reinforce the well-placed fears of American consumers and retailers that the status quo will once again rule the day."

Shay adds that if things continue as they are, we will continue to see "less capital investment by retailers, stifled job creation, and dampened consumer confidence, which will ultimately lead to lower retail sales and potentially another recession." The healthcare challenge is an even bigger question mark in Michigan, a state that has no state-run health insurance exchange. "It was my hope the House Health Policy Committee would find that a state-run exchange afforded us more control over the unacceptable over-reach by the federal government regarding the healthcare of Michigan citizens," said House Speaker Jase Bolger, (R-Marshall) in a statement. "After due diligence, however, it is clear that there were too many unanswered questions for the committee to feel comfortable with a state-run exchange, and we will not have one in Michigan."

Attorney General Bill Schuette supported Bolger's decision. "I have always had grave concerns about establishing a healthcare exchange," he said. "In my discussions with other attorneys general and legal experts, we agree that many unanswered questions still remain, especially with regard to future costs to Michigan taxpayers and the practical and legal impact of looming federal mandates."

It's worth noting that Gov. Rick Snyder supported the idea of a state exchange, viewed as a website where people looking to purchase health insurance could shop for the best price and plan. When the Michigan legislature failed to support a state health exchange, Snyder said he filed a grant application with the U.S. Department of Health and Human Services and would move forward with the state-federal arrangement. However, the governor said that the state might still exercise its option for a state exchange.

For the retailers, it all simply boils down to more waiting. Until some decisions are made at the state and federal levels and answers appear, most independents will step across the threshold to 2013 with a sack full of worries and a modicum of hope.

> Carla Kalogeridis is editor and Beverly Sturtevant is managing editor of AFPD Bottom Line.

### "I don't see there is much for independents to do other than wait and get their staffing right."

-Phil Kassa, retailer





# **Gov. Snyder Launches Energy Financing Program**

Michigan Saves helps Michigan businesses save money on energy costs.

### By Vanessa Denha-Garmo

Governor Rick Snyder launched the statewide Michigan Saves Business Energy Financing program at AFPD member store Hiller's Market in Northville, Michigan Saves is providing Hiller's a low-interest loan to make energy efficient improvements to its facilities.

"The Michigan Saves Business Energy Financing Program is a win-win for Michiganders," said Governor Snyder. "It helps

Gov. Snyder launched Michigan Saves at Hiller's Market in Northville.

businesses save on costs, creates good-paying jobs, and moves us toward a greener energy future."

AFPD helped launch the Michigan Saves pilot program last year in Detroit. The potential was apparent, and one year later we now have a statewide Michigan Saves program.

"We are proud to be part of the pilot program as well as the state-wide launch while encouraging other members to sign up," said AFPD President and CEO Auday Arabo. "AFPD is about helping our members operate effectively and efficiently."

The Michigan Saves Business Energy Financing program can help businesses across the state reduce costs by providing low-interest financing for energy efficient lighting, heating and cooling, insulation. refrigeration, equipment, and more.

Businesses make the upgrades with the help of authorized

energy and money. "When businesses use inefficient ways to operate, they are losing money they could spend to hire more

contractors and afford-

able financing of \$2,000 to \$150,000 with lend-

ing partner Ervin Leasing

and capital provider Bank

of Ann Arbor. Michigan

Saves, a public-private partnership seeded with

public funds, works with

private lenders to provide

affordable financing to help

homes and businesses save

people or make more products," said Julie Metty Bennett, executive director of Michigan Saves.

Buildings and properties owned or occupied by businesses or nonprofit organizations located anywhere in the state of Michigan are eligible for Michigan Saves Energy Financing, subject to a credit review by Ervin Leasing.

"We are pleased to have a welcoming, light and bright presence at all of our grocery markets," said Justin Hiller, vice president of Hiller's Markets. "But the signature business model always comes at a price. We are always looking for advantageous opportunities for our business and our customers, and this program will help us speed up our efforts to go green while saving money. We thank the governor for highlighting our efforts."

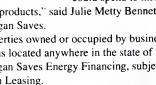
Any store interested in the program can call AFPD at (800) 666-6233.

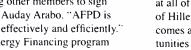


Michigan State Representative Kurt Heise (pictured with AFPD's Auday Arabo) was on hand to support the launch of Michigan Saves.



Justin Hiller, vice president of Hillers, (pictured with AFPD's Auday hosted the event in his store.







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### **Express Lines**

### FSMA Update to Registration Requirements

### By Tim Slawinski

Biennial registration renewal for food facilities began October 22, 2012 and must be completed by December 31. The FDA requirement for registration of food facilities has been updated by Section 102 of the Food Safety Modernization Act. For more detailed information, please visit the FDA website. Facilities with specific questions about registration should be directed to the FDA via www.fda.gov or by phone at (800) 216-7331 or (301) 575-0156.

### What Has Changed?

- Registration renewal is now biennial, required from October 1st to December 31st of each even-numbered year.
- Email address is now a mandatory field. Concerns have been raised related to facilities that do not have email, but are required to register. At this time, there has been no communication for how processors without an email address can register.

- A statement indicating the FDA will be permitted to inspect registered facilities will be added to the registration.
- The food categories will be updated. This means facilities may need to select additional categories during renewal.
- Suspension of Registration has been added to FDA's authority.
  - Cause of Suspension. Reasonable probability of causing serious adverse health consequences or death to humans or animals.
  - 2. Effect of Suspension. No person shall import or export, offer to import or export, or introduce food into interstate or intrastate commerce in the United States.

### What Has Not Changed?

Method of registration.

- There are no fees associated with registrations, renewals, or updates to information.
- The criteria for entities that must

### **Producing Profits from Your Coffee Counter**

Your coffee counter can be the most profitable program in your store.

How much additional profit could a store make by simply increasing coffee sales 25 percent?



Here is an example of an average store program currently serving 12 pots per day.

An increase of only three pots per day on average would yield a 25 percent increase in sales.

- The average retail spend on a 16-ounce coffee is \$1.25.
- One pot of coffee yields at least four 16-ounce cups for a gross retail of \$5.00
- The cost per pot for four cups, lids, the coffee, and condiments is \$1.75.
- Net profit per pot is an average of \$3.25, or a gross profit margin of 65 percent. Sales \$5.00 minus cost \$1.75 equals profit \$3.25.
- Sale of an additional three pots per day (25 percent increase) yields an additional profit of \$9.75 per day or \$3,560 per year.

### **Create an Appealing Coffee Counter**

We know four things to be true about coffee programs:

1. Eye appeal is your first impression. A clean, well-lighted coffee counter will appeal to your customers. Be sure the coffee counter is completely merchandised and you have outdoor signage to



register has not changed since 2003: Domestic or foreign facilities engage in the manufacturing/processing, pr ing, or holding of food for consumpt in the United States, whether or not food from the facility enters interst commerce.

Tim Slawinski is emerging issues specie at the Michigan Department of Agricult and Rural Development (MDAR

communicate with customers.

- Customers like choices. Simply offering regular and decaf may be enough in some locations, but more consumers are looking for a dark rol or hearty cup of coffee these days. Flavored creamers or flavor shots wi entice more customers and help ensu a steady stream of repeat business.
- Customers will return if the coffee is fresh. Do not hold coffee longer than 30-40 minutes tops.
- 4. Offering a loyalty program such as a punch card. For a free cup or \$.50 refills in a 16-ounce travel mug will help you build up a steady repeat group of customers who come in eve day.

AFPD has excellent coffee programs with rebates or free product depending on whether you are in Michigan or Ohio. Check out the coffee flyers on the AFPD website, or contact the AFPD office.

For more information on building a successful coffee program, contact Jeff Gehman at Consolidated Services Group, *jeff@consolidatedservicesgroup.com*, of (717) 468-2515.



# nothing refreshes like a diet pepsi



### **Express Lines**

### **Test Your Knowledge on Meat Sanitation**

Bring your employees up to speed with AFPD's new video and handbook.

AFPD has produced a sanitation education video focusing on food safety in the meat room. The video was funded by a grant from the Michigan Department of Agriculture.

The video is available in DVD, and comes with a printed handbook to educate employees on meat room sanitation. The training tool is also available on the AFPD YouTube Channel at www.youtube.com/ afpdtube.

But first, to test your knowledge, here is a quiz you can share with your staff to see how much they already know. Answers are found in the video and handbook.

- 1. **TRUE or FALSE:** Bacteria are invisible to the human eye and pose a health threat in the meat room.
- 2. TRUE or FALSE: Contaminated foods are not only dangerous, but also cost distributors millions of dollars.

- TRUE or FALSE: The Michigan Department of Agriculture expects—but does not require —meat rooms to be cleaned and sanitized regularly.
- **4. TRUE or FALSE:** As a safety precaution, equipment must be locked out and tagged out before any cleaning takes place.
- 5. TRUE or FALSE: During the cleaning process, workers must make sure they remove the biofilm, an invisible layer of micro-organisms that builds up on surfaces.
- 6. TRUE or FALSE: It is not necessary to clean floors or drains because they are not close to food preparation areas.
- 7. TRUE or FALSE: All sanitizing solutions are exactly the same.
- 8. TRUE or FALSE: Bacteria cells in biofilms may be as much as 100 times more resistant to sanitizing chemicals than free-flowing or suspended cells

of the same species.

- 9. The Centers for Disease Control and Prevention estimates that food-borne disease kills how many Americans a year?
  - a) 300
  - b) 3,000
  - c) 5,000
  - d) 10.000
- 10. What is an area most people forget to clean?
  - a) Sink
  - b) Meat cooler
  - c) Garbage can
  - d) All of the above
- 11. Outbreaks of serious food-borneillnesses have been linked to products that were contaminated by what unsanitized equipment?
  - a) Deli slicer
  - b) Cuber
  - c) Meat wrapper
  - d) All of the above



# See the video on AFPD YouTube at www.youtube.com/afpdtube.

www.AFPDonline.org



# Thank you to the AFPD and their members for another successful year!



Crafting the Spirits that Stir the World

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# The annual AFPD Foundation Michigan Turkey Drive reaches an incredible 60,000 turkeys provided over 32 years.

AFPD-The Voice of Independent Retailers provided more than 6,000 families in the Metro Detroit and Lansing, Michigan areas, as well as in Cleveland and Columbus, Ohio, with free turkeys for their Thanksgiving dinners. This is the 32nd consecutive year that AFPD has provided needy families with turkeys for the holidays.

Since 1980, the program by the AFPD Foundation, the charitable arm of the association, has donated more than 60,000 turkeys in the Detroit, Lansing, Columbus, and Cleveland areas. The 2012 High Five Turkey Drive was the largest turkey distribution from AFPD's members in the past 32 years and is likely the largest free turkey distribution ever in the states of Michigan and Ohio.

"Many retailers and other local businesses have given generously to this program," says Auday Arabo, AFPD president and CEO. "This is one way our local independent retailers work together with the community to provide needy families with a holiday meal."

What makes this year's Thanksgiving giveaway even more impressive is the fact that wholesale turkey prices have risen more than 10 percent over the last year, making it even more difficult for needy families to have a bountiful, traditional Thanksgiving meal. The turkeys were distributed along with other donated food and refreshments from Pepsi, Faygo, Prairie Farms, Tom's Potato Chips, and others.

AFPD gave out more than 300 turkeys to Cleveland families through Catholic Charities and The Catholic

Diocese of Cleveland. Students from the St. Francis of Assisi Middle School in Gates Mills, Ohio served as volunteers handing out the turkeys in the Cleveland area. Organizations receiving turkeys included: • Berkley: St. Vincent de Paul Society • Clinton: Holy Cross Family Services • Dearborn Heights: World Deliverance Temple • Detroit: Arab American Chaldean Council, Cathedral Church St. Paul, Cass Tech Alumni Triangle, Charles



F. Kettering High School, City Airport Renaissance Association, Clinton Street Greater Bethlehem Temple, Coalition On Temporary Shelters, Community United for Progress, D.A.B.O Inc., Department of Human Services, Detroit Police, Evangel Ministries, Freedom House, Glorify God Church of Deliverance, Great Faith Ministries International, House of God, Inner City Sub Center, James E. Wadworth Jr. Community Center, Little Rock Baptist Church, The Master's Commission, Mercy Primary



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Care Center, Ministries of a Second Chance, New Life in Christ Ministries, New Whitestone Missionary Church, Nolan Middle School, Perfecting Community Care Center, Pershing High School, Plymouth United Church of Christ, Redeemed Missionary Baptist Church, Refreshing Word, Community Relations, Salvation Army, Samaritan Missionary Baptist Church, St. Patrick Senior Center, St. Timothy United Methodist Church, and Wayne Elementary

- Ecorse: Mt. Zion Baptist Church, Ecorse Goodfellows, and Capuchin Soup Kitchen
- Grosse Pointe Park: Wolverine Human Services
- Inkster: The League of Christian Women
- Oak Park: Mar Addai Chaldean Parish
- **Pontiac:** Berea Tabernacle Church. NAACP Pontiac. and Oakland Family Services
- Southfield: Christian Tabernacle, Hope United Methodist Church, and Mount Calvary Church of Jesus Christ
- Sterling Heights: Holy Martyrs Chaldean Catholic Church, Prayer Tabernacle Church of God in Christ, and St. James Church and Nursing Home
- Taylor: Penrickton Center for the Blind and Lion's Club
- West Bloomfield: Chaldean Outreach & Community Hope (COACH)











**Communication Corner** 



Vanessa DENHA-GARMO Founder—Denha Media and Communications

# **One Bad Apple Can Spoil the Bunch** Bullies not only hurt morale, they negatively impact the bottom line.

ou know the old adage, "One bad apple can spoil the bunch?" It is true. Toxic people will poison the entire company, ultimately affecting productivity and your bottom line.

Statistics show that one out of 10 people have reported being bullied, and bosses are among the biggest culprits. Research shows that managers, bosses, or people in formal superior positions were reported as bullies 74.7 percent of the time.

There are many negative effects of bullying, including stress, anxiety, high absenteeism, low morale, depression, and reduced productivity. People cannot perform to their best ability when they are being bullied. As an employer, isn't your goal to have each employee work to his or her highest potential?

With a bully at work, they cannot, and some organizations create a culture of negativity.

As an employer, it is in your best interest to identify the bullying behavior and stop it. Bosses sometimes identify an employee as aggressive or strong when that person is—in fact—a bully who is negativity impacting the work of others.

You, as the employer, need to understand bullying tactics and listen to employees who come to you with complaints about certain individuals. An individual cannot stop a bully from being a bully, but he or she can stop being a target of the bully by using specific communications strategies. However, it is the responsibility of the employer to stop the bullying behavior and restore productivity.

Bullying consists of several key elements: physical, verbal, or psychological attacks or intimidation that is intended to cause fear, distress, or harm to the victim, thus creating an imbalance of power. The goal of a bully is to appear superior. The bully wants others to perform poorly at work so he or she can shine.

Some typical bullying tactics include:

- Blaming others for their mistakes
- Placing unreasonable job demands on others
- Criticizing the abilities of others
- Inconsistent compliance with rules
- Threatening a person's job
- Communicating with insults and put-downs
- Discounting or denying the accomplishments of others
- Excluding targets from groups, meetings or important events

The thing to remember is that bullies are workplace politicians who want to control and dominate. Watch out for the signs so one bad apple does not spoil your entire bunch of good and hard-working employees.



There are many negative effects of bullying, including stress, anxiety, **high absenteeism**, low morale, depression, and **reduced productivity.** 

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### AFPD Public Safety Column

# Drinking and Driving: A Threat to Everyone

A merican drivers got behind the wheel after drinking too much a shocking 112 million times in 2010. Though episodes of drinking and driving have gone down by 30 percent during the past five years, it remains a serious problem. Alcohol-impaired drivers are involved in about 33 percent of crash-related deaths, resulting in nearly 11,000 deaths in 2009. A recent Centers for Disease Control and Prevention (CDC) report discusses drinking and driving and the proven measures that can help.

The CDC says certain groups are more likely to drink and drive than others:

- Men were responsible for four out of five episodes (81 percent) of drinking and driving in 2010.
- Young men ages 21-34 made up only 11 percent of the U.S. population in 2010, yet were responsible for 32 percent of all instances of drinking and driving.
- 85 percent of drinking and driving episodes were reported by people who also reported binge drinking. Binge drinking means five or more drinks for men or four or more drinks for women during a short period of time.

### **Steps for Safety**

There are proven steps that people can take to help prevent drinking and driving:

States can...

- Enforce 0.08 percent blood alcohol concentration and minimum legal drinking age laws.
- · Expand the use of sobriety checkpoints.
- Require ignition interlocks for everyone convicted of drinking and driving, starting with the first offense.
- Consider including strategies to reduce binge drinking—such as increasing alcohol taxes—to reduce drinking and driving, since the two behaviors are linked.

• Pass primary enforcement seat belt laws that cover everyone in the car.

### Employers can...

- Set policies that immediately take away all work-related driving privileges for any employee cited for drinking and driving while using a company or personal vehicle for work purposes.
- Use workplace health promotion programs to communicate the dangers of drinking and driving, including information directed to family members.

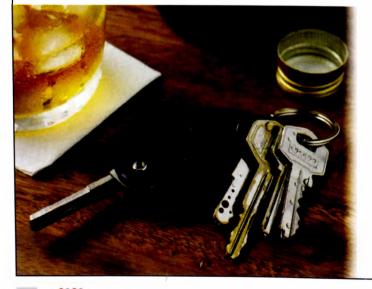
### Health professionals can...

- Help patients realize that car crashes are the leading cause of death for everyone ages 5-34 and that 33 percent of all crash-related deaths involves a drunk driver.
- Routinely screen patients for risky drinking patterns such as binge drinking and provide a brief intervention—a 10-15 minute counseling session—for patients who screen positive.

### Everyone can...

- Choose to not drink and drive and help others do the same.
- Before drinking, designate a nondrinking driver when with a group.
- If out drinking, get a ride home or call a taxi.
- · Don't let friends drink and drive.
- Choose not to binge drink and help others not to do it.
- Talk with a doctor or nurse about drinking and driving and request counseling if drinking is causing health, work, or social problems.
- Buckle up every time, no matter how short the trip. Encourage passengers in the car to buckle up, including those in the back seat.

AFPD calls upon member retailers to do their part in keeping customers safe this holiday season and throughout the year.



AFPD calls upon member retailers to do their part **in keeping Customers safe** 

this holiday season and throughout the year.

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**DTE Energy** 

# Plumb's Inc.: Retail to Supplier and Back Again



Jim Nader's journey began at age five, sweeping out his grandparents' store in Grand Rapids, followed by new responsibilities as his father bought and operated the business. The business was sold in 1965 due to health issues, and Nader started with Family Foods as a meat clerk at 17.

During his 17 years with Family Foods, he rose to vice president before going to work at Spartan Stores as a retail counselor for three years. "I went back to the retail

side as general manager of Great Day Foods," Nader says, "and later joined Family Fare as vice president."

In 1996, Nader had an opportunity to move to Plumb's Inc. as vice president, and when the owner decided to sell, Nader jumped at the chance. He's now president and CEO of the privately held employee stock ownership plan (ESOP) company, where the management team—including Nader, who retained a majority—owns the stock. "I've always had lots of day-to-day involvement," Nader says. "I'm in all the stores three days a week. Thanks to great store managers, I can spend a couple of days in the office."

Today, there are seven Plumb's Value-Rite Foods stores—one each in Newaygo. Grand Rapids, and Whitehall—as well as four in Muskegon on Michigan's west shore. The company also operates a Save-A-Lot in Muskegon and has its corporate offices there. "Our Plumb's stores are full-line," explains Nader. "In addition to fresh produce, we have all the national brands, plus Spartan's brands, our Plumb Perfect deli specialties, meats, and bakery.

"We're surrounded by Wal-Mart and Meijer, but we're successful because our service sets us apart," Nader says. Our stores pride themselves on providing the best shopping experience their customers will find anywhere by having people who

are well-trained to answer questions and help them find what they're looking for. The most important benefit is convenience, according to Nader. "A customer's time is valuable," he explains, "so we focus on getting them out of the store quickly. They want to come in, shop, and get out."

The company's website engages its customers with a recipe-of-the-day, online coupons and a shopping list to print or email, cooking videos, gift cards, and weekly ads. There's even a link to the website through Facebook.

Plumb's currently has 380 employees, and is proud of its



extensive training program. "Our biggest challenge is finding experienced, well-trained department managers," Nader says. "Our training program is great, but it takes 12-18 months to complete. If they leave, we have to start over."

The stores put a lot of emphasis on sourcing and promoting Michigan products, especially from small companies and local

farmers. "We attend the annual MSU-sponsored food show to find new sources and new products our customers might enjoy," Nader says. This January, the Michigan Apple Committee awarded the Plumb's store in Muskegon first place for promoting Honeycrisp



apples with hand-painted signs playing up the apple's local roots. Another Plumb's store placed third.

All of the stores are active in their communities, donating holiday turkeys, working with local churches, and supporting Love INC, a national ministry that reaches out to vulnerable community members. "We also provided lunch to about 600 volunteers at this year's United Way Day of Caring," Nader says.

Nader has been an AFPD member for about 18 months, but has been aware of the association's work for a long time. "When I worked for Spartan Foods, many of my customers were members," he explains, "and when I started doing business with D&B Wholesale recently, I realized there was a lot I could learn



from them."

He was just elected to AFPD's board of directors and says he looks forward to contributing as well as learning. He's interested in working with Michigan State on their training programs for the food industry, but admits his top issue is replacing Michigan's bottle-deposit law with a comprehensive statewide recycling program. "I like what AFPD is doing," Nader says. "They are very strong in helping the community and working on retailers' issues.

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M. Scott BOWEN Michigan Lottery Commissioner

# **Thanks for 40 Wonderful Years**

t's hard to believe that the Michigan Lottery started with the sale of a 50-cent ticket 40 years ago, on November 13, 1972. Since that time, the Lottery has made millions of players prize winners, thousands of retailers commission winners, and – most important – public education in Michigan is the beneficiary winner. It's a true success story.

In that first year, the Lottery generated \$36.7 million for public education in Michigan. Since 1972, the Lottery has generated more than \$17 billion for public education. In fiscal

year 2012, the Lottery shattered its own record, contributing more than \$770 million to the School Aid Fund.

The Lottery has grown from offering one paper ticket for 50 cents, to offering a huge array of games with various play styles, to offering second chance drawing opportunities where players can participate by joining our VIP program. Today, Lottery players can choose from nine draw games plus dozens of individual instant and pull-tab games with ticket prices ranging from 50 cents to \$50.

Prizes have also multiplied

dramatically. The top prizes are now as high as hundreds of millions of dollars in the multi-state games of *Mega Millions* and *Powerball*. In 40 years of business, the Lottery has paid an astounding \$26.8 billion in prizes, with amounts over the years ranging from \$1 to the \$337 million won by Donald Lawson of Lapeer in August of this year.

Lottery retailers—from small convenience stores owned by individuals to superstores with multiple locations owned by corporations—have sold \$50.5 billion worth of tickets and have earned more than \$3.2 billion in commissions.

The Lottery's next logical step is to sell tickets over the Internet. We fully expect to maintain a very close partnership with our retailers when this option becomes available. In fact, retailers will benefit from Internet sales with new opportunities such as the ability to sell game cards to players. We are also looking at enhancements, for example, the creation of "virtual retailers" through which retailers can earn commissions through their own websites. Studies have shown that retail sales in lottery jurisdictions that offer Internet options are not adversely affected, and we expect that to be the case in Michigan as well.

The Lottery thanks you, our retailer partners, for your ongoing support. With your help, we will have many more

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successful years as we continue to fulfill our mission of generating revenue for public education.

### **Underage Sales**

Michigan Lottery retailers are key players in the initiative to prevent ticket sales to minors. Please be vigilant and remind all members of your staff that Lottery games are only to be sold to the adult audience they are designed for. It is against the law to sell Lottery tickets to anyone under the age of 18.

> This is especially important to remember during the holiday season, and we remind people to give responsibly. While Lottery tickets make great gifts and stocking stuffers, the recipient's age should be kept in mind.

# Player's Club *Blazing 500s* Giveaway

Blazing 500s is gearing up to make your holidays red hot. The 500 hours of winning begins on Thursday, December 20 at 2 pm and concludes on Saturday, January 12 at 9 am. A new winner will be selected every hour. All \$500 prizes will be delivered to winners via email as a digital voucher to print and redeem at any Lottery retailer.

driving traffic and big cash winners into your business. Note: A player may only be selected as a winner one time during the Blazing 500s promotion.

Players can double the power of their non-winning tickets by entering them in Player's Club between 1 pm December 23 and 8:59 am January 12. For every \$10 in non-winning Lottery tickets submitted online, players will received two giveaway entries: one into *Play It Again* for the chance to be a \$1,000,000 finalist, and one into *Blazing 500s* for a chance to win \$500.

### New Instant Ticket

Old Man Winner (\$2) instant ticket went on sale December 4.

### Instant Tickets Set to Expire

IG 443 Wild Time Cash (\$2), IG 452 Monopoly (\$2), IG 453 Monopoly (\$5) and IG 454 Monopoly (\$10) expired on December 3rd.

### Instant Ticket Activation

Retailers are reminded to always activate instant game tickets before putting them on sale to ensure winning tickets can be redeemed by players.

For additional information, visit the Lottery's website at www.michiganlottery.com.



Tis the season to stock up on Michigan Lottery holiday instants. Cheerful games that give your customers chances to win up to \$500,000 instantly and your business a jolly seasonal boost. Little wonder these tickets make everyone's season so merry and bright.



Figure Set Town Theory was that entered to leave any out a problem in Call 1 400-270-2117 for confederation leave



# The Saleh Group: Fulfill Your American Dream



Buying or selling a business can be a challenge unless you have an experienced, full-service business broker like Nidal Saleh behind you. "We guide you through the entire process from valuation to marketing, buyer qualification, deal structuring, financing options, contracts, and closing the deal," Saleh says.

Nidal Saleh

After serving four years in the U.S. Marine Corps in the early 80s, Nidal Saleh entered the convenience store business in 1986.

Nearly 20 years later, he transferred 17 years of experience as an owner/operator of multiple units into The Saleh Group. It didn't take long for his focus to change from real estate to concentrate on what he knew best. "I grew up in this business," he says, "plus I did it myself. Owning and operating all those gas stations and c-stores allowed me to accumulate a lot of knowledge and experience."

The Saleh Group is now the leader in the marketing and acquisition of gas stations, convenience, and liquor stores throughout the Midwest and now Florida. Saleh, who is fluent in Arabic and holds an MBA in marketing and management from Aberdeen University, has built a large network with the largest listing profile of gas stations and convenience stores in the Midwest. "In fact, we are one of the 10 most popular members of *www.LoopNet.com*, the world's largest online resource for national commercial real estate listings that boasts more than 5.8 million registered members and 3.6 million monthly visitors," he explains, "and under the American Business Brokers banner, we have access to more than 10,000 business opportunities."

Surprising even himself, business has boomed throughout the economic downturn from 2008 to the present. Saleh says, "Lots of

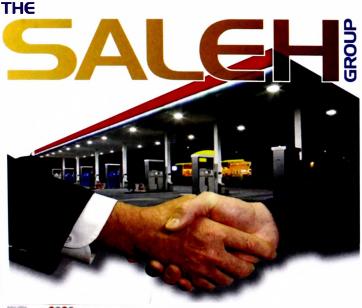
people lost their corporate or hospitality jobs, or lost confidence in the security of those jobs, or just wanted to run a business for their own benefit. A gas station or convenience store is a perfect choice — a safe haven where an owner can watch his money grow right in front of him."

"I was just in the right place at the right time," Saleh admits. "People see that we can get the job done whether they are buying or selling." He explains, "Our partners have owned and operated gas stations and convenience stores throughout the area, and they understand the complex business that is involved in owning, building, operating, leasing, managing, liquidating, and expanding these types of businesses." The company provides all the necessary services for a seller to successfully understand and manage the selling process, including the documents that are required for the transaction.

Saleh says another important service offering is evaluating a business even if the owner isn't ready to sell. "They will remember us when they are ready," he says, "and having a realistic analysis based on market conditions and performance—which is the number one issue in everyone's mind—is critical. We have a lot of repeat business, too. We've learned that a good operator often goes on to acquire multiple units."

Saleh says he hasn't been a very active AFPD member for the past few years, but is realizing that having those contacts is important. "We try to return the favor by recommending that our buyers join AFPD—and they often listen," he adds.

"Our goal is make the transaction the best experience possible for the business owner." Saleh says. "We offer ethical, professional service, and there are major economic advantages to working with us. We know how to sell gas stations...No one sells more gas stations."



"I grew up in this business. Plus I did it myself. Owning and operating all those gas stations and c-stores allowed me to accumulate **a lot of knowledge** and experience."

-Nidal Saleh



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### Michigan Liquor Control Commission



Andy DELONEY Chairman, Michiaan Liauor Control Commission

# **Changes Make Applications Easier**

t's been quite a year at the Liquor Control Commission, with our efforts focused on being business-minded and customer-driven. We continue to work very closely to focus on how we can improve the licensing and investigation processes, cutting out unnecessary hurdles, with the goal of creating more certainty for applicants. For example, we have successfully eliminated multiple weeks in the processing of applications, and the time required to prepare the closing packet following approval is steadily diminishing.

To provide certainty to licensees and applicants, we continue to base our decisions on the statutes and rules as written. While it sounds good to say, this is not always easy. Sometimes an applicant submits what sounds like a great business opportunity or a great acquisition or expansion, but the idea is inconsistent with the Michigan Liquor Control Code or the promulgated rules of the Commission. In other words, to be able to proceed with their business plans, the laws and regulations of the state restricting the plans would have to be changed.

This is one reason Governor Rick Snyder created the Office of Regulatory Reinvention (ORR) and charged it to perform a comprehensive review of the state's regulatory requirements and make recommendations for changes. The ORR prepared a report of recommendations and the Commission is reviewing and implementing many of the recommended changes to internal procedures. Recommended changes to the Liquor Control Code must first be considered by the legislature. As for recommended changes to the promulgated rules, work is beginning on preparing requests for changes to the rules.

### **Financial Statement Available on Website**

The MLCC financial statement is available at www.mich igan.gov/lcc. The report shows the results of MLCC operations for the period of October 1, 2011 through August 31, 2012 and is compared with the same period from the previous fiscal year. Highlights of this report covering the first 47 weeks of the 2011-12 year:

- Distilled spirit cases sold have increased 229,509 (3.6 percent)
- Total gross sales have increased over last year by almost \$48 million (5.4 percent)
- Net income from liquor sales is up approximately \$10.5 million (7.0 percent)
- Beer tax collections are up just over \$630,000 and wine taxes are higher by almost \$800,000.
- Sunday morning sales fees have decreased by \$400,000.

The Commission wishes all of you happy holidays, a great finish to 2012, and a healthy and prosperous 2013.



The Commission wishes all AFPD members happy holidays, **a great finish to 2012,** and a healthy and prosperous 2013.



# 2013 AFPD FOUNDATION ACADEMIC SCHOLARSHIP PROGRAM

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Applications are available beginning January 1, 2013. Deadline to apply: March 31, 2013.

ADVERTORIAL Safety Sense

# **Apply Immediately for Group Rating Plan**

CareWorks Consultants (CCI), AFPD's third-party administrator for workers' comp insurance in Ohio, works aggressively to help group retrospective rating clients save money, prevent injuries, and control costs to maximize the benefits of the program for all participants.

### **Enrollment Packets Mailed**

Because group rating has a limited window for enrollment, it is important to apply immediately for the 2013-2014 plan year. Savings quotes and enrollment packets for the CCI Workers' Compensation Group Rating and Group Retrospective Rating Programs have been sent to newly qualifying AFPD applicants.

To ensure enrollment in the 2013-2014 AFPD group rating program, forms should be returned immediately. The deadline for receipt of enrollment forms is February 22, 2013.

Companies currently enrolled in a CCI Group Rating Program do not have to re-apply and will not receive an enrollment packet. Renewal for the 2013-2014 group rating year is automatic as long as your company continues to meet the re-enrollment criteria.

If your company has not yet requested a no-cost, no-obligation quote for the 2013-2014 policy year, apply online at *www.care worksconsultants.com/groupratingapplication/AFPD* or contact Theresa Passwater at (800) 837-3200, ext. 7248. The deadline to request a quote is February 12, 2013.



### Apply Immediately for Group Rating Plan

The Ohio Department of Job and Family Services (ODJFS) has distributed the 2013 Contribution Rate Determination forms notifying employers of their unemployment tax rate for the upcoming year.

It is important to review this document and take the following actions, if applicable:

- Appeal the tax rate if there are discrepancies in any information used to determine this rate. ODJFS allows employers 30 days from the mailing date of the tax notification to submit their appeal.
- Review your option to "buy down" this rate by making a voluntary contribution by December 31, 2012. A voluntary contribution calculation should be completed to determine if there is a savings to your business at the lower rate.
- Commonly owned businesses can apply for a "joint rate" if this provides savings opportunities to your businesses. A common rate study should be completed before making this decision, and the request should be submitted to ODJFS by December 31, 2012.

CCI offers unemployment assistance with tax rate matters in addition to claims, benefit charges, and hearing management. The experienced unemployment team at CCI can help your business prevent overcharging by ODJFS and mitigate costs on any unemployment claims. To learn more about the CCI unemployment cost control program, please contact Kammy Staton at (800) 837-3200, ext. 7165 or (614) 526-7165.

### Because group rating has a limited window for enrollment,

it is important to apply immediately for the 2013-2014 plan year. AFPD INVITES YOU TO JOIN US FOR OUR



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### Petroleum News & Views



### Robert **DeRubeis**

Program Manager, Weights and Measures Division, Michigan Department of Agriculture

# **Maintain Your Meters**

e've all heard the old adage: If it isn't broke, don't fix it. Such thinking is understandable—particularly when it comes to the maintenance of gasoline metering equipment (meters)—considering the rising costs of service, and inventory fluctuations that are not obvious or otherwise alarming to the operator.

But like so many things in business these days, what seems OK at first blush can conceal far-reaching consequences that place customer confidence, quality assurance, inventory control, regulatory compliance, and the company's good name at risk.

Routine maintenance involves more than changing filters, replacing damaged hoses and malfunctioning nozzles, and repairing leaks. It should also include verifying the accuracy, or calibrating, the meter itself. Why is that important? Every year, operators who forego verifying meter accuracy deal with lost revenues because their meters were giving product away. or—if their meters were shorting their customers—facing complaints and potential regulatory intervention.

The Michigan Department of Agriculture & Rural Development (MDARD) Weights and Measures Program has sole jurisdiction and statewide responsibility for all commercial transactions involving products sold by weight, measure, or count, including all advertisement. The majority of the 1,000plus consumer complaints investigated annually involve retail gasoline outlets; the majority of those involve allegations of inaccurate measure. During a consumer complaint investigation or field audit, non-compliant dispensers are condemned for repair or removed from service. Often, the operator must pay for a service company to enact repairs immediately.

In recent years, the lack of routine maintenance has resulted in a specific type of violation that leads to enforcement action. What does it mean when you are told that your station is in violation because the dispensers are "predominantly negative?" Simply stated: More than 50 percent of all dispensers (or of one particular grade) are delivering less than the quantity represented (short measure).

The Michigan Weights and Measures Act of 1964 (Act 283 as amended) sets the rules and regulations by which a gasoline dispenser may be installed, used, and maintained. The "National Institute of Standards and Technology Handbook 44" contains the specifications, tolerances, and user requirements within which weighing and measuring devices are permitted to operate. For the typical retail gasoline dispenser the tolerance is approximately six cubic inches. One specific requirement

### **Equipment Maintenance FAQs**

Q: I've never adjusted the meters since they were installed and had no idea that they were all delivering short. So I'm not responsible under the law, right?

A: Wrong. Under the law, the device owner/operator is responsible for the proper maintenance of all equipment to ensure accurate measurement. The applicable criminal penalties can range from misdemeanor charges of \$10,000 per violation and/ or one year in prison to felony charges of \$20,000 per violation and/or one year in prison. The economic harm to consumers and the costs of the investigation may also be assessed.

### Q: I can't afford to have a service company test all of my dispensers. Will the state do it for free?

A: No. Anytime a firm requests a state inspection, applicable fees are assessed.

Q: I have a contract with a Registered Service Agency. Are they responsible for any violations or penalties assessed? A: Yes and no. First, the operator retains responsibility for the devices and any economic harm that may result from inaccurate meters. As to the registered service agency, it is liable for its actions under the law, and in certain circumstances may be the only party penalized for violations observed. Using a non-registered agency means the operator is responsible for the actions of all parties.

# Q: I'm new to the petroleum industry and was not aware of my responsibilities under the law. Will I receive a warning first?

A: Not necessarily, and unlikely when shortages are involved.

### Q: If I have my dispensers tested once or twice per year, am I likely to avoid a situation involving "predominantly negative" devices?

A: Yes, properly tested and adjusted meters will enhance your business and help you achieve and maintain compliance.

### Q: What records should I maintain to assist with weights and measures issues?

A: Maintaining good inventory records and all documents related to the installation or maintenance of equipment on site will prove invaluable when evaluating your operation.



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### Petroleum News & Views

violations. This can range from hundreds of dollars to

Owners and operators of weighing and measuring devices

ance and technical information that will allow them to achieve

In April 2002, MDARD-with the support and encourage-

ment of industry members-worked with state legislatures to

their service and maintenance needs by ensuring technicians

implement the Voluntary Registration Program for Service

Agencies and Persons. This program helps operators meet

can contact the Office of Weights and Measures to seek guid-

and maintain compliance, but the information received can

### Continued

frequently enforced because of the lack of routine maintenance is: "Maintenance of Equipment: Equipment in service at a single place of business found to be in error predominantly in a direction favorable to the device user shall not be considered maintained in proper operating condition." Penalties for such violations can include the economic benefit received during the period of the

tens of thousands of dollars.

also help you improve your business.

Compliance through cooperation is the goal, and the benefits of routine maintenance certainly are not a myth.

have the basic technical knowledge, and an understanding of the state law. It also ensures that the agency has certified equipment to accurately test devices in the field. Another advantage is that a registered service person can legally and immediately place a new device into service or replace a device

this program, including a list of registered agencies

and other weights and measures information, visit www. michigan.gov/wminfo. The use of registered service personnel is strongly encouraged when installing new devices or adjusting current calibrations.

The Weights and Measures Program staff members take a proactive approach to the concerns of consumers and the industry. Contact the office at 517-655-8202 with technical questions or anything related to your compliance needs and the service registration program. Compliance through cooperation is the goal, and the benefits of routine maintenance certainly are not a myth.

# order for **2013**



condemned by a state official. For detailed information regarding

December 2012

### Ohio Division of Liquor Control



### Bruce STEVENSON

Superintendent, Ohio Department of Commerce, Division of Liquor Control

# **Deciphering Temporary Permits**

s 2012 comes to a close, it's time for businesses and non-profit organizations to start thinking about their charitable events for next year. Special events where alcohol will be sold require advanced planning to make sure they are done correctly. Retail businesses can benefit and help their communities by raising funds for local charities at the same time. We have a knowledgeable staff with many years of experience ready and willing to help you get the right temporary liquor permits for these events. There are nine different temporary permit classes, and it's sometimes difficult to figure out which one fits a particular situation.

Temporary permits are issued year round, but the busy season starts early in the year, and it takes time for us to review and process the large volume of applications we receive. In fiscal year 2012, the division issued 6,249 temporary permits. So, the first thing to know: File applications at least 30 days prior to the event date.

As businesses owners and operators, you are an integral part of the community. You don't have to be a not-for-profit organization to be part of an event to help your local charities. While you can't temporarily expand your retail permit premises, you can allow charitable events to use your parking lot. Just make sure the boundaries for the temporary permit are clearly defined to ensure that no alcoholic beverages are carried between your premises and the temporary permit area. The alcohol sales are conducted by the non-profit organization, but the retail permit holder can sell food, and provide staff or other services to the event. Most of these events use an F or F-2 temporary permit.

Another great way to support local charities is to partner with a not-for-profit organization and file jointly for the F-2 permit. Holders of a D-3, D-4 or D-5 permit may host an event at their permit premises and help conduct alcohol sales. The most important point to remember: When a permit is issued jointly, and the event is on the premises of the issued permit, the retail permit holder must suspend its alcohol sales for that portion of the premises while the F-2 permit is in effect. The temporary permit holder must buy the alcohol from a licensed manufacturer or wholesale distributor.

The Division often conducts compliance checks, and citations may be issued for violations that could affect your permit and an organization's reputation, including the ability to obtain temporary permits for future events. If you're unsure of how certain regulations apply to your event or business, please contact the division for guidance.

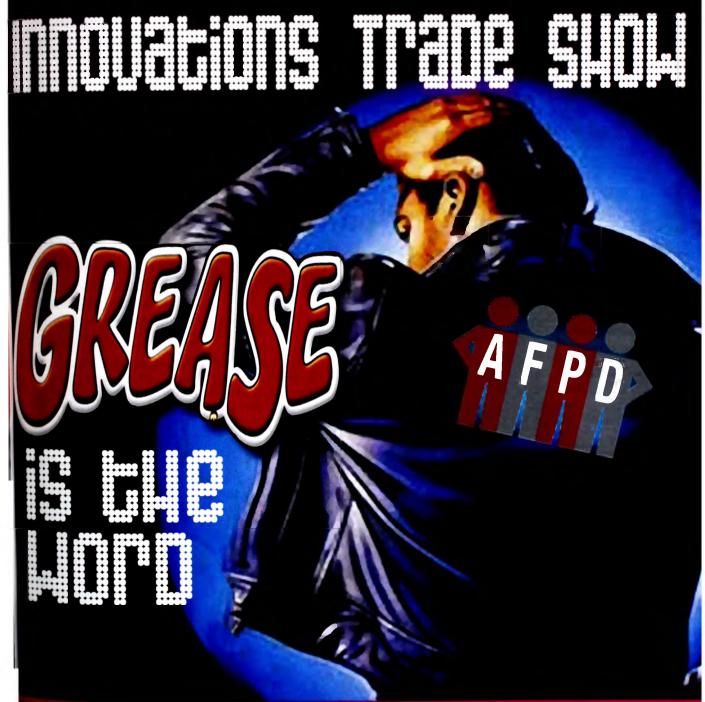
The best advice is to follow the instructions carefully and complete each section of the application. If you're unsure about the type of permit needed, please contact the division and let us help you make your event a success. Applications are available on the division's website at www.com.ohio.gov/ liqr. You can also now follow the Division of Liquor Control on Twitter@ohioliquor.



The first thing to know: **File applications at least 30 days prior to the event date.** 



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### **AFPD Government Relations Update**

# **Election Results Recap**

results could impact AFPD members.

### Obama, Stabenow Win Handily

President Obama defeated Michigan native son Mitt Romney by a margin of about 54-45 percent in Michigan.

Senator Debbie Stabenow (D-Lansing) defeated former Congressman Pete Hoekstra (R-Holland) 58-38 percent.

### U.S. Congressional Incumbents Return, Bentivolio Wins Open Seat

Congressman Dan Benishek (R-Crystal Falls) retained his seat after a vigorous rematch from former State Representative Gary McDowell (D-Rudyard). The loss is a significant disappointment to Democrats, who targeted that district as one of their top opportunities nationwide to pick up seats in the U.S. House of Representatives.

In the 3rd district, Congressman Justin Amash (R-Grand Rapids) won a second term, defeating former State Representative Steve Pestka (D-Ada). In the 11th Congressional District, former schoolteacher Kerry Bentivolio (R-Milford) was elected.

### **Republicans Maintain Control of House**

Republicans maintain control of the Michigan House of Representatives, though their majority is reduced from 64-46 to 59-51 after Democratic challengers defeated five Republican incumbents.

- In the western U.P., Representative Matt Huuki (R-Atlantic Mine) was defeated in a rematch with his 2010 opponent, former state employee Scott Dianda (D-Calumet).
- In Muskegon County, Muskegon Public Schools teacher Colleen LaMonte (D-Montague) defeated Representative Holly Hughes (R-Montague).
- In Eaton County, Representative Deb Shaughnessy (R-Charlotte) was defeated in a rematch by her 2010 opponent, social worker Theresa Abed (D-Grand Ledge).
- In Washtenaw County, Representative Mark Ouimet (R-Ann Arbor) was defeated by Saline Mayor Gretchen Driskell (D-Saline).
- Finally, in Grand Rapids, nonprofit administrator Winnie Brinks (D-Grand Rapids) defeated two-term Representative Roy Schmidt (R-Grand Rapids).



Assistant Wayne County Prosecutor and Republican Klint Kesto, who was strongly supported by AFPD, won a competitive race in an open Oakland County seat vacated by Representative Lisa Brown (D-West Bloomfield).

### Bolger Re-Elected, Greimel New House Democratic Leader

The House of Representatives reconvened for a one-day session on November 8, to elect leaders for the 2013-2014 legislative session.

Speaker Jase Bolger (R-Marshall) retains his post, as does House Majority Floor Leader Jim Stamas (R-Midland). Bolger will appoint a number of new committee chairs due to current chairs leaving office because of term limits.

Tim Greimel (D-Auburn Hills) was selected to be the new minority leader, and Representative Rudy Hobbs (D-Lathrup Village) was chosen as the incoming minority floor leader.

Greimel joined the House in February after winning the special election called when former Representative Tim Melton (D-Auburn Hills) left the Legislature to take a job with StudentsFirst in California. A former Rochester school board member and attorney, Greimel served five terms on the Oakland County Commission.

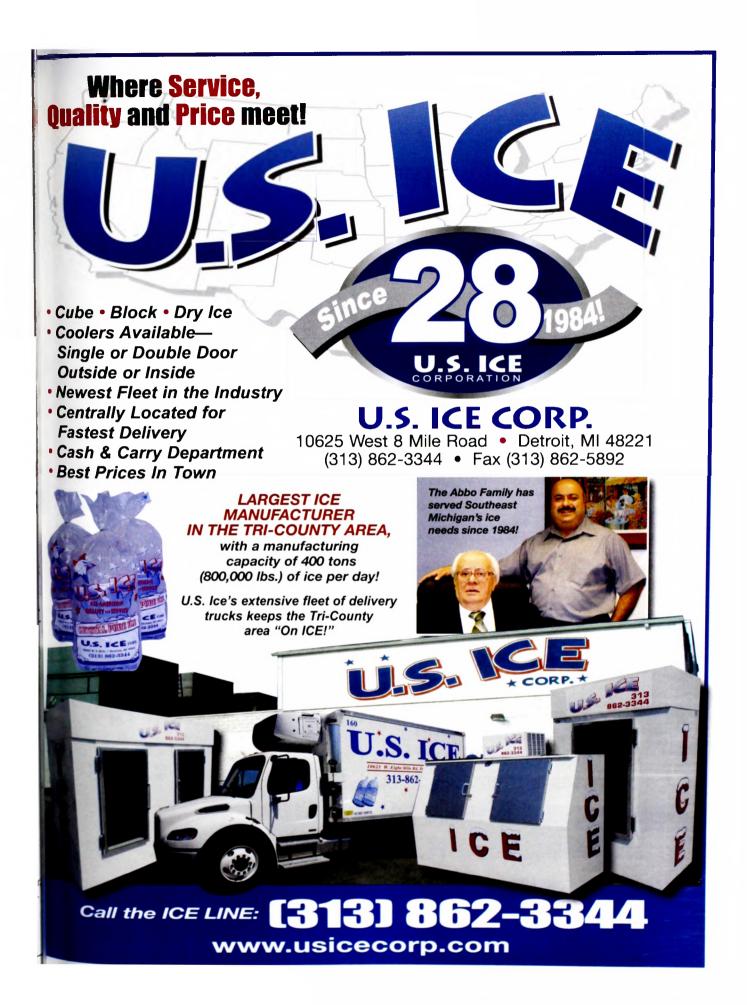
Greimel's selection as House Democratic Leader is unique in that he is the most junior member of the House Democratic Caucus and will be eligible to serve for six more years in the House. Given that no House member has served more than four years as a caucus leader since term limits first took effect in 1998. Greimel could potentially serve an unprecedented six years as a caucus leader.

# Markman, Zahra, McCormack Elected to Supreme Court

Incumbent Michigan Supreme Court Justices Stephen Markman and Brian Zahra won re-election and will be joined on the bench by University of Michigan law professor Bridget Mary McCormack, who won a close race over Oakland County Circuit Judge Colleen O'Brien. Republicans maintain control of the state's highest court.

### Ballot Proposals Rejected

Michigan voters rejected all six ballot proposals. Altogether, the supporters and opponents of the ballot proposals reported spending at least \$105 million on the campaigns.



# Kids With Stressed-Out Parents Eat More Fast Food

### By Randy Dotinga

Stress in parents may contribute to obesity in their kids, and as parental stress rises, the kids are more likely to eat fast food, a new study finds.

The research has caveats. It doesn't definitively prove that kids put on more pounds when they live with stressedout adults. And, oddly, the study found that kids of stressed parents didn't eat less produce — although this may have something to do with french fries counting as a vegetable, the authors noted.

Still, the findings suggest that stress changes the way parents act regarding their children, says study author Dr. Elizabeth Prout Parks, a physician nutrition specialist at The Children's Hospital of Philadelphia. "Parents need to have support from many levels. There need to be supportive public health programs to help parents solve problems and cope with stress."

The study's researchers focused on more than 2,100 households with kids aged 3 to 17; among those, 25 percent of the kids were obese. The kids of parents who reported more types of stresses in their lives—such as health problems, financial strain, unemployment, single parenthood, and poverty—were more likely to be overweight.

The study design didn't allow the researchers to pinpoint how much the risk of obesity goes up for the kids of stressedout parents. The researchers found that kids ate more fast food if they had parents who perceived themselves as being more stressed on a scale of one to 10. The average stress score was 5.8. It's not clear, though, how much more fast food those kids ate.

How might stress in parents affect the weight of kids? "I believe that time is a factor. There are a lot of ways that stress affects you that would keep you from cooking and having the energy to do some things." Prout Parks says. "Everyone tries to be the best parents they can be, but when they're under stress, they aren't always making the healthier choices." In addition, she says it's "highly likely" that financial stress—like that from the recession—makes things worse in terms of parental stress and childhood obesity.

Dr. David Ludwig, director of the New Balance Foundation. Obesity Prevention Center, at Boston Children's Hospital, says stressed parents might resort to fast food and junk fare because they're pressed for time. "They also may not have the time or the emotional resources to supervise physical activity, and the child might end up watching more television." he says. "The question is very interesting and important, especially as our lives are becoming that much more busy and stressful."

Why does the research matter? "If stress can be shown to be a major risk factor for childhood obesity, then it opens up an innovative new approach to prevention." Ludwig says, "not just focusing on encouraging kids to eat right and be more active, but developing methods to help the children and the parents feel less stressed."

> Randy Dotinga is a Blue Cross Blue Shield HealthDay reporter. For more on the study. see the November issue of Pediatrics

### The kids of parents who reported more types of stresses in their lives Were more likely to be overweight.



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Periodicals postage prices paid at Pontiac, MI and additional mailing offices.

The opinions expressed in this magazine are not necessarily those of AFPD, its board of directors, staff members, or consultants. Bylined articles reflect the opinions of the writer. **POSTMASTER:** Send address changes to AFPD Bottom Line, 5779 W. Maple Rd., West Bloomfield, MI 48322.

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-February 8, 2013-97th Annual Trade Dinner & Ball **Diamond Center** 

Suburban Collection Showplace Novi, MI

-April 9 & 10, 2013-**29th Annual Innovations Trade Show** Burton Manor Livonia, MI

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 Call Jim Gohsman at 616-878-8088 or visit us at www.spartanstores.com.





# JOSEPH D. SARAFA 4th ANNUAL SCHOLARSHIP LUNCHEON

# 

DETROIT INSTITUTE OF ARTS TUESDAY, JULY 24, 2012



# A Warm Welcome to the AFPD Joseph D. Scholarship Luncheon

I wish to express my sincere congratulations to the scholarship winners today. In reading your impressive scholarship applications, I am very much aware of the vast efforts and the extensive sacrifices that have paved the way to the success that is being celebrated here today. Congratulations for your dedication, your hard work, your passion and achievement, and your commitment to higher education and to your local community.



### MESSAGE TO SCHOLARSHIP WINNERS

To the scholarship recipients, this period in your life marks a key transition as you pursue your college education. I know that your college education will provide you with the necessary skills to eventually assimilate into our fast paced world of work, but always remember to take time and contribute to the development of our society. You will be called upon to use your critical thinking and your analytical skills to come up with solutions in your respective fields of study to improve upon problems, and ultimately make a key contribution in your area of study. Whatever field of study you may choose, excel in it and commit to professionalism at all times. Always push the limits of education and your ability to learn and absorb. As Albert Einstein once said, "Imagination is more important than knowledge. Knowledge is limited. Imagination encircles the world." Always be yourself, you are a one of a kind original! One of the greatest educators of all, Socrates said it best, "I cannot teach anybody anything; I can only make them think." I hope that your life is rich with knowledge, sharing of those blessings, and kindness and that you use your talents and expertise to make this society a better place for all of us to live. Because of your education, you will never be the same. Just as babies and young children absorb and learn and grow, so does your mind. A mind once stretched by a new idea never regains its original dimensions.

### MESSAGE TO PARENTS

Dear Parents, your efforts and sacrifices have contributed directly towards your young son or daughter's success. You should be proud of yourselves – not only for raising such great children, but also for valuing education and for doing your best to see that your children are provided with the endless opportunities higher education offers.

### MESSAGE TO AFPD FOUNDATION SPONSORS AND SUPPORTERS

Sponsors and Supporters, I wish to thank you for the generous contributions you have given to these young bright minds here today. I know that you do so because of your belief that the way to improve the quality of life is through the empowerment of people through education. Today, thirty students are being presented with scholarship awards, allowing them to pursue undergraduate studies at various universities. These annual scholarships are made possible by all of you, who value the importance of education. We thank all of you for helping these young people to advance in life.

Again, congratulations and thanks to the scholarship winners and to their parents, as well as to sponsors for valuing and committing to education. Good luck to you all in your future endeavors and God Bless!

Best Regards,

inday alalo

Auday Arabo AFPD President & CEO AFPD Foundation Chairman

5779 West Maple Road, West Bloomfield, Michigan 48322 • 800-666-6233 Office • 866-601-9610 Fax • AFPDonline.org

# meijer

### CONGRATULATIONS!





On behalf of the thousands of members of the Associated

Food and Petroleum Dealers (AFPD), along with the more than 60,000 Meijer team members throughout the Midwest, welcome to the Joseph D. Sarafa 4th Annual Scholarship Luncheon.

Today is an exciting day as we honor our community's best and brightest students with the introduction of this year's AFPD Foundation's scholarship winners. Since 1999, the AFPD Foundation has awarded more than \$460,000 in scholarships, recognizing the hard work of hundreds of young people who will be the future leaders of our community.

am personally pleased to congratulate this year's 30 scholarship winners, and wish them my best as they continue to pursue academic excellence. By getting here today, you have demonstrated the excellence that will help carry you forward as you pursue your goals and dreams, while also creating a stronger community for us all.

Good luck in your future endeavors.

Sincerely,

mar minany

<sup>M</sup>ark R. Murray <sup>President</sup> Meijer, Inc.

# PROGRAM

### The AFPD Foundation is pleased to present the 4th Annual Joseph D. Sarafa Scholarship Luncheon

Welcoming Remarks

Introduction of Chuck Stokes, WXYZ Channel 7

Pledge of Allegiance

Invocation

Introduction of Joseph D. Sarafa

Remarks

Remarks by Valedictorian Title Sponsor

Introduction of the Keynote Speaker

Keynote Speaker.

Lunch Served

Scholarship Winners Announced

Auday Arabo AFPD Foundation Chairman AFPD President & CEO

Auday Arabo AFPD Foundation Chairman AFPD President & CEO

Joe Bellino, Jr. AFPD Chairman

Pastor Nicholas Hood

Chuck Stokes Editorial/Public Affairs Director and host of Spotlight on the News on WXYZ Channel 7

Joseph D. Sarafa

Kevin Harrison Blue Cross Blue Shield of Michigan

Auday Arabo AFPD Foundation Chairman AFPD President & CEO

Mark A. Murray President of Meijer, Inc.

### About the AFPD Foundation Scholarship Program

Every year the AFPD Foundation awards 30 academic scholarships in the amount of \$1,500 each to extraordinary and deserving students from the State of Michigan who will be attending, or are already attending an accredited public college, private college or university. Scholarship recipients have an opportunity to meet and network with donors and contributors during the AFPD Foundation's Annual Joseph D. Sarafa Scholarship Luncheon, named in honor of the contributions of AFPD's former long-serving president, Joseph Sarafa, under whose administration and inspiration the AFPD Foundation was created.

Since its inception, generous contributions have permitted the AFPD Foundation to distribute over \$460,000 in scholarship funds to the employees and family members of member businesses, their customers, and financially disadvantaged youth. We are grateful to our sponsors and members, who have continued to give generously to the AFPD Foundation. You truly make a difference in the lives of these students, and together we work to enhance our next generation of leaders.

# SPONSORS

# A special & heartfelt thank you to all of our Sponsors. You have truly made a difference in the lives of these students!

VALEDICTORIAN TITLE SPONSOR

Blue Cross Blue Shield of Michigan

LUNCH & PROGRAM SPONSOR

Pepsi Beverages Company

### CUM LAUDE SPONSORS

DTE Energy Frank G. Arcori Foundation

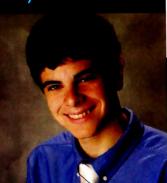
### MEMORIAL SCHOLARSHIPS

Absopure Water Company Arab American/Chaldean Council (ACC) Aziz H. Shallal Memorial Scholarship Bank Of Michigan Chaldean American Ladies of Charity Coca-Cola Refreshments Faygo Beverages - IN MEMORY OF DELTHEA BRYSON Kar's Nuts Products Co. Lipari Foods Lee & Maxine Peck Foundation The Michael H. Denha Family Michael Hermiz Hesano Memorial Scholarship The Michael J. George Charity National Wine & Spirits Nestle DSD North American Spirits & Wine Brokerage of Michigan IN MEMORY OF FRED DALLY Peter J. Bellanca Memorial Scholarship Prairie Farms Dairy Co. **Ouicken Loans** Sherwood Food Distributors U.S. Ice - IN MEMORY OF FOAD ABBO

# Meet the 2012 Scholarship Winners...

The AFPD Foundation is proud to award scholarships to these extraordinary and deserving students all throughout the State of Michigan and we are grateful to the sponsors for their generous support!

### Royce Acho



SPONSORED BY: Arab American/Chaldean Council (ACC)

Royce is a junior at the University of Michigan -Dearborn majoring in Information Systems Management. He graduated from Belleville High School where he was a member of National Honor Society, Student Council, Yearbook, and was a member of the varsity soccer and track team. Royce has done volunteer work with the American Red Cross. the Belleville Parks and Recreation committee, and coaches a local elementary school basketball team.

Submitted through: Five Star Market

### Shannon Azzo



SPONSORED BY: Chaldean American Ladies of Charity

Shannon is a sophomore at Wayne State University studying Pharmaceuticals. She graduated from Walled Lake Central High School where she was the president of the Rotary Sponsored, Interact Club. This club is a community service oriented club where Shannon organized a community service project each month and one international service project per year. Shannon also participated in the Chaldean sports league as well as her high school's volleyball and basketball teams. As a college student, she participates in the Chaldean American Student Association of Wayne State and is in the Pre-Pharmacy Program.

Submitted through: Bella Vino Fine Wine SPONSORED BY: The Michael H. Denha Family

Breann Baranski

Breann is a freshman at Ferris State University studying Pharmaceuticals. She graduated Valedictorian from Bad Axe High School where she was a member of National Honor Society. She volunteers with the American Red Cross and the Child Abuse/ Neglect Council. Breann has also stayed active in dance and participates in a local 4-H group.

Submitted through: McDonald's Food & Family Center

# Briana Byrd



Briana is a freshman at Michigan State University studying Pre-Medicine. Sh graduated Summa Cum Laude from Warren Mot High School where she ran on the Varsity Track and Field team. Briana wa also a member of Nation Honor Society, Leadership (Student Council), Web Design, Yearbook, and Lin Crew. She spends time volunteering in different ways around her commu

Submitted through: Value Fresh Marketplac

### Stephen Cullen

### kyler Chopp



### PONSORED BY: Vestle DSD

xyler is a junior at Ferris late University studying Health Care Systems Administration. She graduated from Lawton High School as Salutatorian ind a member of National Honor Society. In High <sup>th</sup>ool, Skyler played arsity softball for 4 years nd was a captain for both <sup>he</sup> softball team and cheer quad During college, he volunteers her time Crafter's Anonymous, which donates the money ade from crafts to <sup>Herent</sup> organizations, and udent Alumni Gold Club, <sup>hich h</sup>elps alumni keep in puch with current events FSU, among other unteer activities.

through:

### SPONSORED BY: Michael Hermiz Hesano Memorial Scholarship

Stephen is a sophomore at Michigan State University studying Biochemistry and Molecular Biology. He graduated from Novi High School where he was President of the diversity club, Students Promoting Unity and Diversity. He played football, lacrosse, and was a member of the varsity bowling team. Stephen has volunteered for Novi Meadow's Elementary School, Help A Willing Kid Foundation, and Salvation Army. At Michigan State, he is a member of Phi Sigma Pi Nation Honors Fraternity, and he works at a biochemistry lab where the research is focused on fatty liver disease.

Submitted through: Busch's Fresh Food Market

Zachariah Deitrich



### SPONSORED BY: National Wine & Spirits

Zachariah is a senior at Spring Arbor University studying Worship Arts Leadership. He graduated from Marshall High School where he was a marching and symphonic band section leader for two years. He participated in theatre, newspaper, track and field, cross country, and National Honor Society. Zachariah also began a freelance website design and computer repair firm. In college, Zachariah has volunteered at local churches, been involved with the theatre department, studied abroad in India, managed the website of the university student-run newspaper, and was a resident assistant for a year.

Submitted through: Monster Beverage Corp.

Karla Dozier

SPONSORED BY: North American Spirits & Wine Brokerage of Michigan: IN MEMORY OF FRED DA

Karla is a freshmen at Howard University and plans to become either a Broadcast Journalist or a Physician. She graduated Magna Cum Laude from **Cass Technical High Schoc** where she was a member of National Honor Society the National Society of Hi School Scholars, captain of the DPS champion girls swim team and Pep Club member. Karla volunteers at Gleaners Food Bank. Christ Child House, variou soup kitchens and Project Healthy Living.

Submitted through: Western Market

### Kevin Duffy



### Maureen Gorgaes



Kevin is a freshman at the University of Pittsburgh where he plans to double major in Neuroscience and Psychology in preparation for medical school. He graduated Valedictorian from the Utica Center for Mathematics, Science and Technology and from Henry Ford II High School. Kevin was the founder and president of Students Working to Achieve Together, co-captain of his tournament baseball team, employed by Sharon's Short Stop, and volunteered as a medical intern. He was also a member of National Honor Society, Key Club and Spanish Club.

Submitted through:

Sharon's Short Stop

SPONSORED BY: The Michael J. George Charity

Maureen is a senior at Oakland University completing her bachelors degree in Health Sciences this fall. She is a graduate of Cousino High School where she was a member of French Club and Students Leading Students. Maureen is an active volunteer who looks forward to joining the Chaldean American Student Association at Oakland University.

Submitted through: South Main Liquor

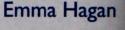


Megan Green

Blue Cross Blue Shield of Michigan

Megan is a freshman at the University of Michigan studying Cell & Molecular **Biology and Biomedical** Engineering to prepare for medical school. She graduated from Saline High School where she was a member of Link crew and participated on the soccer, cross-country and track teams. Megan was a four year academic all "A" student, and AP Scholar with Honors. She has volunteered for Eli's Place and as a camp counselor. Megan has refereed elite youth soccer for six years and currently works as a lifeguard and as a research assistant at the University of Michigan **Biomedical Laboratories.** 

Submitted through: AvFuel





SPONSORED BY: National Wine & Spirits

Emma is a sophomore at Eastern Michigan University, double majoring in Element and Early Childhood Education She graduated from Walled Western High School where she participated in soccer, yearbook, National Honor Society, tutoring, and many D clubs and volunteer activities She graduated with Highest Honors as a Summa Cum La and has recently been inducti into the Academic Hall of Fan Emma made the Dean's List both semesters her freshmat year at EMU, where she wor as a tutor, is a member of the Honors College, and is active involved in the Association for the Education of Young Chik and Habitat for Humanity. She also thoroughly enjoys volunteering at EMU's local ch care center, as well as in a loca kindergarten classroom.

Submitted through: Save-A-Lot

### Rena Husaynu



PONSORED BY: Inerwood Food Distributors

Renalis a sophomore at Aquinas College n collaboration with University of Detroit Mercy studying Nursing. She graduated from Mercy High School where she was a hember of National Honor Society and the Spanish Honor Society. Rena played unior varsity volleyball and lerved as the captain on various club volleyball teams throughout high school. Rena also volunteered with the Mercy Works Club, Chaldeans Angels of Charity, Our Lady of Sorrows parish, and for various special events for the city Southfield

Professional Insurance Professional Insurance Planners

### Vetone Ivezaj



SPONSORED BY: Prairie Farms Dairy Co.

Vetone is a senior at Georgetown University completing a double major in Environmental Biology and Political Economy.At Georgetown University, she is a member of the Women's Lightweight Rowing Team, a Resident Assistant, and a Peer Advisor. Vetone graduated from Rochester Adams High School where she was president of National Honor Society, vice-president of Key Club and committee chairperson of Youth in Government. She volunteered for Habitat for Humanity and St. Joseph Mercy Oakland Hospital.

Submitted through: Wolverine Packing Company

### SPONSORED BY: Lee & Maxine Peck

Foundation

Megan Kalasho

Megan is a junior at the University of Michigan - Ann Arbor majoring in Industrial and Operations Engineering. In the coming fall semester she will be Treasurer of the Chaldean American **Student Association** (CASA), National Liaison of the Institute of Industrial Engineers (IIE), Michigan chapter, and a recent alumna of the Women in Science and Engineering Residency Program. Along with staying involved academically on campus, Megan also enjoys being an active Eucharistic minister at St. Mary's Student Parish. She also serves as a Lector/Eucharistic minister at St. George Chaldean Catholic Church.

Submitted through: Miller's Party Store

# Maria Konja

SPONSORED BY: Aziz H. Shallal Memoria Scholarship

Maria is a sophomore at the University of Michiga Ann Arbor studying Microbiology and plannin on pursuing a career in Public Health. In high sch she was involved with National Honor Society, Interact Club, Students **Against Destructive** Decisions, and Varsity Ten among other activities. In college, she has been involved with a studious research project and the Chaldean American Stude Association.

Submitted through: Vreeland Market

### nberly Krakosky



DNSORED BY: nk G.Arcori Foundation

nberly is a sophomore 1ichigan State University dying Pre-Medicine. She duated from Henry d II High School where participated in Varsity oss-country and track d field. Kimberly was o a member of National nor Society and French ub. She has won many ards for her art during h school, receiving the st Art Portfolio in the **11** regional Scholastic ompetition and was a twone recipient of the Best Show award sponsored the Anton Art Center. e has also volunteered for abitat for Humanity and insing City Rescue Mission.

### Sabina Kurtovic



SPONSORED BY: Kar's Nuts Products Co.

Sabina is a freshman at the University of Detroit Mercy studying Biochemistry and then continuing onto Dental School. In high school she graduated Summa Cum Laude with a grade point average of 3.96, was a member of National Honor Society and had a part time job at an orthodontists office. She also volunteered for the United Methodist Soup kitchen. SPONSORED BY: Pepsi Beverages Company

**Daniel Lillie** 

Daniel is a freshman at the University of Notre Dame studying Computer Engineering. He graduated from Rochester Adams High School where he was Captain of the Varsity Wrestling Team and ran Cross Country. During high school, he coached youth wrestling camps and clubs, helped with Special Olympics, and volunteered at Cornerstone School. While in college, Daniel has also enlisted in the Marine **Reserve Officers' Training** Corps program.

Submitted through: Pepsi Beverages Company



SPONSORED BY: Peter J. Bellanca Memorial Scholarship

Grace is a freshman at the University of Michigan where she will be pursuing her interests in Public Policy and International Relations. She graduated from Marian High School as the Class of 2012's Co-Valedictorian. Grace was the Secretary of her class, the President of the National Honor Society, and involved with other clubs such as Mode United Nations, Honor Code Committee, Ambassador Club and Spanish Honor Society. Sh was also the manager of the Varsity Basketball team. She volunteered with the varsity soccer team at Holy Name, a junior varsity volleyball team at St. Regis, the Chaldean Federation, Vacation Bible School, and a special event created by her friends called Cupcakes and Canvases.

Submitted through: Cloverleaf Sunoco

ıbmitted through: **leijer** 

> Submitted through: Meijer

### onnie Miller



### Brandee Nelson



PONSORED BY: Absopure Water Company

Connie is a freshman at Central Piedmont Community College in North Carolina studying Psychology. She graduated from Annapolis High school in Dearborn Heights. Connie was a member of Girl Scouts for 13 years, a swim team for 7 years and volunteered at the Veterans hospital in Detroit.

.ormitted through: Mestborn Fruit Market

### SPONSORED BY: Lipari Foods

Brandee is a freshman at the University of Michigan studying Biology. She graduated Summa Cum Laude from Anchor Bay High School where she was President of Key Club, Treasurer of both Student Council and National Honor Society, and a member of Students Against Destructive Decisions. She has also been a member of her school's Forensics and Quiz Bowl teams. While in high school Brandee volunteered at a local elementary school's SAC program.

Submitted through: Lipari Foods SPONSORED BY: Blue Cross Blue Shield of Michigan

Jordan Rials

Jordan is a sophomore at Central Michigan University studying business marketing. He graduated from Litchfield High School where he was captain of the track and field and crosscountry teams. Jordan was a member of National Honor Society, Students Against Destructive Decisions, Student Council, and class president. He volunteered with the local blood drives. Project Christmas, and youth group.

Submitted through: *Meijer* 

### Jacob Rogers



SPONSORED BY: Coca-Cola Refreshments

Jacob is a freshman at Concordia University Ann Arbor and a member of the baseball team. He graduated from Hale High School in the top ten of h class. He was a member c National Honor Society, Knowledge Bowl, and acti in his class and communit as a leader and volunteer. Jacob was a three sport athlete all four years of high school and earned MVP and all conference honors throughout. He also achieved academic All Conference in the North Star League.

Submitted through: Kocher's Market

### Alexander Salloum



SPONSORED BY: Quicken Loans

Alexander is a freshman at the University of Michigan studying Economics. He graduated from Brother Rice High School where he was a member of National Honor Society. Alexander was also President of the Brother Rice Model United Nations Team and during his junior and senior year, he was President of BEAM&R (Business and Entrepreneurship Alliance for Brother Rice and Marian) where he actively participated in Michigan DECA. He is also a DECA State Champion. Alexander currently volunteers at COACH (Chaldean Outreach and Community Hope).

Submitted through: Plum Market

### **Robert Schliep**



SPONSORED BY: DTE Energy

Robert is a sophomore at Western Michigan University studying Nursing. He finished his first year with a 3.8 GPA, and has been invited to join the Lee Honors College. Robert is currently in Alpha Lambda Delta and WMU's National Honor Society. He is employed through Meijer Inc. as a Service Coordinator; and is working towards a management position. Robert has volunteered with disabled and handicapped children, assisted with blood drives on WMU's campus, and helped the local city, Richland, with several community services, including graveyard cleanup.

Submitted through: **Meijer** 

### Palavi Vaidya



SPONSORED BY: Blue Cross Blue Shield of Michigan

Palavi is a freshman at Georgia Institute of Technology studying **Biomedical Engineering** with a specialization in Neurology. She graduated Valedictorian from Forest Hills Eastern High School. Palavi was the co-president of her school's Student Government, a member of National Honor Society, a leader for the Diversity Club and Multicultural Club, a crucial leader for her school's partnerships with Habitat for Humanity, president of Kids' Food Basket Youth Action Board for her school. She volunteered in the community for the Cook Art's program, American Red Cross Blood Donation, Hindu Temple, and North South Foundation.

Submitted through: Meijer

# Lauren Waun



SPONSORED BY: Blue Cross Blue Shield of Michigan

Lauren is a junior at St. Clair County Communif College to earn her associates degree in Nursing. After that she plans on furthering her education and receiving her bachelor's degree. S graduated from Harbor Beach Community High School.

Submitted through: Ruth Convenience Store



### SPONSORED BY: µS. Ice N MEMORY OF =OAD ABBO

ierra is a freshman at Henry ord Community College or general studies. She raduated from Melvindale igh School where she ras a member of National ionor Society, participated Red Cross blood drives id volunteered at a nursing ome.Sierra was captain <sup>{</sup>Varsity Volleyball and arsity Basketball teams. he was also treasurer of udent council for 3 years nd graduated with a grade oint average of 3.5 and ranked 21st in her class. While participating in these ubs, she also held 2 jobs, ere she worked as a ostess at a restaurant and unter service at a ining salon.

SPONSORED BY: Bank of Michigan

**Ryan Williams** 

Ryan is a freshman at Michigan State University where he is majoring in physics. He graduated from Wylie E. Groves High School where he was a member of the National Honor Society. Ryan also played three years of varsity baseball and was named captain senior year. He is a member of the Salvation Army where he volunteers in his free time.

astown Distributors

# AFPD FOUNDATION MISSION STATEMENT

The AFPD Foundation was established in 1999 as the philanthropic arm of AFPD, dedicated to providing scholarships and promoting education through the food and petroleum industry. The AFPD Foundation also participates in industry research and other projects to better the food, beverage and petroleum retail industry.

# ABOUT AFPD, Inc.

AFPD "The Voice of Independent Retailers" was founded in 1910 as the voice for the food, beverage and petroleum industry. AFPD is a multi-state trade association representing 4,000 retailers operating in Michigan, Ohio and surrounding states. Our members include independent supermarkets, convenience stores, gas/service stations, and specialty food markets. Our membership also includes wholesalers, distributors and manufacturers who support the retail industry.

Submitted through: Tunnel Liquor & Gift Shoppe

# MAKING A DIFFERENCE

# Please support the AFPD Foundation, Inc.

In addition to the Scholarship Program, the AFPD Foundation engages in other important charitable causes. *Since 1999, the AFPD Foundation has:* 

- Conducted an Annual Turkey Drive through grocery retailer and supplier donations, which helps to provide a traditional Thanksgiving dinner and holiday meals to over 5,000 families each year.
- Partnered with Michigan Department of Agriculture Select Michigan to support farmers and agribusiness's by encouraging retailers and consumers to select Michigan-grown and -processed local foods.
- Partnered with the Salvation Army to promote its Red Kettle Christmas Campaign program in retailer stores, which enables the Army to provide food, toys, and clothing to those in need.

- Engaged in a collaborative effort with various area organizations to increase employment opportunities in the community. AFPD Foundation encourages both businesses and job seekers to use the AFPD Employment Bank to identify jobs and employment prospects.
- Partnered with Oakland County government, Oakland Schools, and other community agencies to host an annual "Fighting Childhood Obesity" event to educate parents and professionals on the dangers of childhood obesity.
- Worked in collaboration with a wide range of community organizations and agencies to assist with programs for the hungry and at-risk youth.

We encourage AFPD members to volunteer their time and resources to sponsored AFPD Foundation programs as an extension of your involvement in our community.

We are grateful for the donations made by AFPD members and friends. You can help through financial contributions, AFPD Foundation fundraising activities, and volunteering your services to the Foundation's education, charitable, and humanitarian projects.

All contributions to AFPD Foundation are voluntary. To make a contribution, please send to the address listed below. Checks can be made out to **AFPD Foundation** 



AFPD Foundation, Inc. EIN# 38-3457246 is a 501(c)(3) non-profit organization. All contributions to the AFPD Foundation are tax deductible.

5779 West Maple Road • West Bloomfield, MI • 48322 T: (800) 666-6233 • F: (866) 601-9610 • www.AFPDonline.org

# AFPD FOUNDATION BOARD OF DIRECTORS

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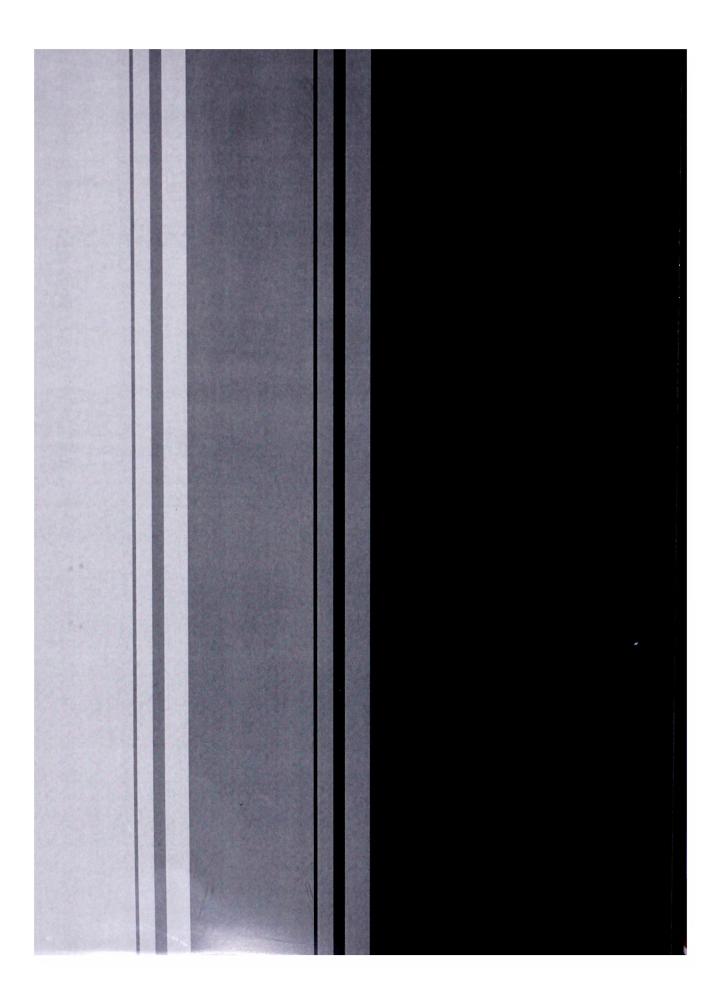
> Pamula Woodside *Trustee* DTE Energy

# AFPD FOUNDATION STAFF

Auday Arabo President & CEO

Tamar Lutz Foundation Events Coordinator Anthony Kalogeridis Business Development Manager

> Cheryl Twigg Controller



THE VOICE OF INDEPENDENT RETAIL Join us for a sweet adventure!

Enjoy fine cuisine, dancing and live entertainment with leaders from the food, beverage & petroleum industry

Thursday, October Fourth Two Thousand Twelve

Cocktail reception at Six Thirty in the evening Dinner served at Eight O'clock

**Open Bar & Complimentary Green Screen Photos Business or Formal Attire Please** 

VILLA MILANO | 1630 SCHROCK ROAD | COLUMBUS, OH 43229

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AFPD would like to invite you to our 2nd Annual Southern Region Trade Dinner





THE VOICE OF INDEPENDENT RETAILERS

# **6th Annual Ohio Food & Petroleum Trade Show**







Villa <mark>Milano</mark> Columbus, Ohio

Friday, October 5, 2012 Noon - 6:00 pm

**Exhibitor** Prospectus

# Connect with Buyers at the AFPD Trade Show!

AFPD annual Ohio Food & Beverage Show is is gaining popularity as an excellent venue for Ohio-area AFPD members and customers to network, engage, buy and sell as they head into the busy holiday season.

If you want to be successful in this profitable industry, you need to be at the 6th Annual Ohio Food & Petroleum Trade Show, offering special showonly prices and discounts and incentives to buy!

As an exhibitor, you also have the option of donating prizes or give-aways for the Prize Wheel. Attendees get to spin the Prize Wheel only after they place 20 or more orders at the show. This "order-to-win" incentive will increase your opportunity to sell and connect with quality customers.

# When is AFPD Trade Show 2012?

Exhibit Date: Friday, October 5, 2012 • Noon-6:00 pm

# Where is AFPD Trade Show 2012?

Villa Milano

1630 Schrock Road, Columbus, Ohio 43229

# Who Attends the AFPD Trade Show?

AFPD's 6th Annual Ohio Food & Petroleum Trade Show will be attended by industry leaders, buyers, retailers and decision makers from:

- **Convenience Stores**

- **Drug Stores**
- **Grocery Stores**
- Liquor Stores
- Service Stations **Bars/Restaurants**

# Why should you exhibit at the AFPD Ohio Trade Show 2012?

The AFPD Ohio Food & Petroleum Trade Show offers your company the opportunity to meet and sell to hundreds of buyers. As the #1 industry Food & Petroleum show in the State of Ohio, we attract far more retailers than any other trade show, and they will be coming to your booth.

Only AFPD can offer you this kind of attraction. When it comes to the retailers of the Ohio area, AFPD is where you'll find more serious customers than anywhere else. If you want to grab the attention of the retailers in the Food & Petroleum industry, AFPD is the only place to do it.







# FPD 2012 Ohio Food & Petroleum Trade Show Information:

### 10x10 booth—\$600 each

### 3 or more booths—\$500 each

All payments are due before the show to secure booth space.

### BOOTH PRICES INCLUDE:

### 😢 10 x10 ft. booth space

Sign with company name

One 8 ft. skirted table

Two chairs & waste basket

- 50 guest passes
- Company listing in AFPD Trade Show Program

50% discount on all ads in AFPD Magazine in Aug. or Sept.

PLEASE DRESS UP YOUR BOOTH—MAKE IT EXCITING: PEOPLE WILL WANT TO STOP BY!

### imes to Remember:

### **EXHIBITOR MOVE-IN HOURS: \*\***

Friday, October 5, 2012 7:00 am - Noon

\*Booth must be show-ready by Friday, October 5 at Noon, no exceptions.

### TRADE SHOW HOURS:

Friday, October 5, 2012 Noon - 6:00 pm

### **EXHIBITOR MOVE-OUT HOURS:**

Friday, October 5, 2012 6:00 pm - 9:00 pm Everything must be out by 9:00 pm

### ELECTRICAL:

All electrical requirements must be made through Villa Milano. Cost is \$50 per booth. All electrical costs are borne by exhibitors. Contact Tina Milano at (614) 882-2058.

### To exhibit in the AFPD Ohio Trade Show:

- 1) Fill out the contract.
- Send your contract and full payment to AFPD. All payments are due before the date of show to secure booth space.

6th Annual Ohio Food & Petroleum Trade Show is Sponsored by:









Reserve your booth today in Ohio's Premier Trade Show.

For more information, please call Tamar Lutz: (800) 666-6233 tlutz@AFPDonline.org

# 6th Annual Ohio Food & Petroleum Irade Show

# Sell to hundreds of Buyers in Six Full Exhibit Hours!

AFPD's Ohio selling Trade Show attracts buyers from convenience stores, supermarkets, service stations, specialty stores, bars, restaurants and drug stores.



Villa Milano in Columbus is the scene of this year's event.

# Join us for *a* Sweet Adventure!

# Who is AFPD?

Established as the Detroit Retail Meat Merchants in 1910 by a handful of retailers in Detroit with common business concerns, the Associated Food & Petroleum Dealers has evolved into an organization representing the food, beverage & petroleum industry. With membership nearing 4,000 AFPD has members throughout the midwest. Since its inception the primary focus of AFPD has remained constant: exchange of business ideas, fair legislative representation, financial benefits, educational opportunities and positive promotion of the food, beverage and petroleum industry.

Our membership base includes retailers who sell products for off-premise consumption, to every type of supplier that services our retailers. AFPD is truly representative of the food, beverage and petroleum industry. Supermarkets, liquor stores, drug stores, specialty markets, convenience stores, service stations and auto repair facilities are all active participants in AFPD. Equally active are the wide range of brokers, distributors, suppliers and manufacturers. Additionally, service companies such as insurance, banking, media, electronics, refrigeration, security, etc. also make up the membership of AFPD. As the Association has grown in numbers, it has afforded AFPD the negotiating power to provide members with discounts on numerous financial benefits that they normally would not be able to take advantage of on their own. Benefits such as Health Care Insurance, MasterCard/Visa Acceptance, Coupon Redemption Service, Rebate Programs, Worker Compensation Insurance, Money Orders, Underground Storage Tank Insurance and a variety of business insurance help members save money and even make money.



THE VOICE OF INDEPENDENT RETAILERS

EXECUTIVE OFFICE: 5779 West Maple Road • West Bloomfield MI 48322 Toll Free Phone: 800-666-6233 Toll Free Fax: 866-601-9610

# Access Routes to Villa Milano

### Directions to Villa Milano from 1-70 and 1-71

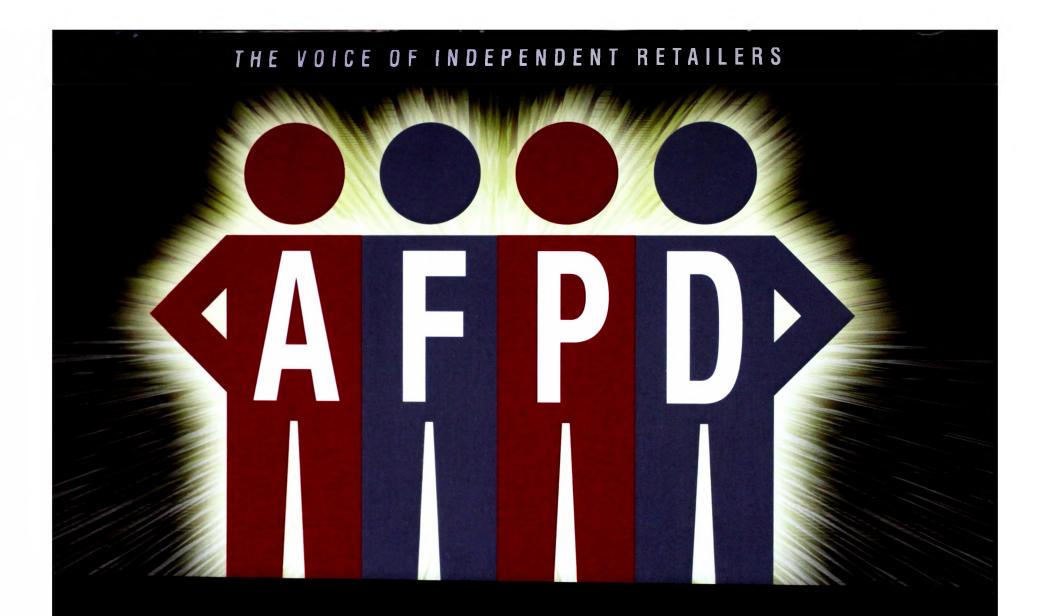
HEADING SOUTH: Take I-71 South to I-270 East. Take exit 27 toward OH-710 N/Cleveland Ave. Turn left onto Schrock Rd. Destination will be on the right.

HEADING NORTH: Take I-71 North to I-270 East. Take exit 27 toward OH-710 N/ Cleveland Ave. Turn left onto Schrock Rd Destination. will be on the right.

HEADING WEST: Take I-70 West to I-270 North. Take exit 27 toward OH-710 N/ Cleveland Ave. Turn left onto Schrock Rd. Destination will be on the right.

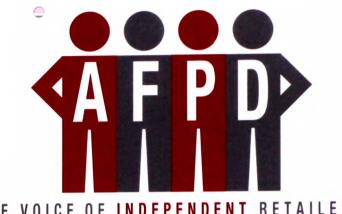
HEADING EAST: Take I-70 East/OH-4 East to I-670 East. Take exit 5B to I-71 North. Take exit 27 toward OH-710 N/Cleveland Ave. Turn left onto Schrock Rd. Destination will be on the right.





# 2012 CALENDAR





### THE VOICE OF INDEPENDENT RETAILERS

Established as the Detroit Retail Meat Merchants in 1910 by a handful of retailers in Detroit with common business concerns, the Associated Food & Petroleum Dealers has evolved into an organization representing the food, beverage & petroleum industry. With membership nearing 4,000 AFPD

# Background

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Our membership base includes retailers who sell products for off-premise consumption, to every type of supplier that services our retailers. AFPD is truly representative of the food, beverage and petroleum industry. Supermarkets, liquor stores, drug stores, specialty markets, convenience stores, service stations and auto repair facilities are all active participants in AFPD. Equally active are the wide range of brokers, distributors, suppliers and manufacturers. Additionally, service companies such as insurance, banking, media, electronics, refrigeration, security, etc. also make up the membership of AFPD.

# *Membership*

As the Association has grown in numbers, it has afforded AFPD the negotiating power to provide members with discounts on numerous financial benefits that they normally would not be able to take advantage of on their own. Benefits such as Blue Cross Blue Shield health care insurance. Chase Paymentech credit card processing, coupon redemption service, rebate programs, office supply programs, financial planning services, Worker Compensation Insurance, Underground Storage Tank Insurance and much more to save members money!

AFPD EXECUTIVE OFFICE

AFPD OHIO OFFICE

### Join us in 2012 by being a part of our many wonderful events...

Interested in participating in our events? Sponsorship to any event provides you a 50% discount on any size ad of your choice in the AFPD Bottom Line magazine!

### 96th Annual Trade Dinner & Ball

February 24, 2012 Diamond Center Suburban Collection Showplace Novi, Michigan

Enjoy fine cuisine, network, dance and enjoy the live entertainment with more than 1,000 industry leaders. Sponsorship opportunities available.

### 36th Annual Michigan Golf Open

### July 2012 Location TBD

Get in the swing! A day on the course includes breakfast, lunch, dinner, 18 holes of golf and food & drink samples at each stop along the way! Last year we had 320 golfers! Sponsorship opportunities are available.

### 2nd Annual Southern Region Trade Dinner

October 4, 2012 Villa Milano Columbus, Ohio

Last year's dinner was a great success and this year is going to be bigger and better! Enjoy dinner dancing and entertainment with industry leaders! Sponsorship opportunities available.

### 28th Annual Michigan Food & Petroleum Trade Show

April 25, 2012 Suburban Collection Showplace Novi, Michigan

AFPD's largest and longest running trade show has retailers looking to fill their shelves for the spring and summer months. Must be 21 years old to attend this show.

### AFPD/Liberty USA 8th Annual Golf Outing & Scholarship Dinner

### July 2012 Weymouth Golf Club Medina, Ohio

Held in conjunction with Liberty USA, we need your swing to make this tournament complete. Sponsorship opportunities available. Sponsorships help raise funds to award at least 4 scholarships to deserving college students.

### 6th Annual Ohio Food & Petroleum Trade Show

October 5, 2012 Villa Milano Columbus, Ohio

The exhibitors in our Ohio Food & Petroleum Trade Show are specific to the Ohio market and know and understand what retailers want and need to stay competitive in the Burger State Michigan Day at the Capitol

> May 2012 Capitol Building Lansing,Michigan

Take a tour, meet your legislators and observe real-time debates and voting from the gallery above the House and Senate chambers!

### AFPD Foundation 4th Annual Joseph D. Sarafa Scholarship Luncheon

July 24, 2012 Detroit Institute of Arts Detroit, Michigan

Help the AFPD Foundation invest in the leaders of tomorrow. Each year we award over 25 scholarships to deserving young students. Sponsor a student today in memory of a friend or family member or attribute it to your company.

### AFPD Foundation 3rd Annual Ohio Turkey Drive

November 15, 2012 Cleveland & Columbus Ohio

Help struggling Ohio families enjoy a Thanksgiving meal by supporting our Ohio Turkey Drive. This is a charitable event and all donations

### Ohio Day at the Capitol

June 2012 Capitol Building Columbus, Ohio

AFPD Ohio members have a chance to visit the offices of many legislators who will listen and respond to concerns or questions involving our industry.

### AFPD's 14th Annual Holiday Food & Beverage Show

September 25 & 26, 2012 Suburban Collection Showplace Novi, Michigan

As Michigan's premiere holiday show, retailers and on- and off-premise licensees come from miles to see, sample and buy! You must be a member to exhibit in this show. Must be 21 years old to attend this show.

### AFPD Foundation 32nd Annual Michigan Turkey Drive

November 16, 2012 Detroit & Lansing areas Michigan

AFPD Foundation has pledged to put a turkey on the Thanksgiving table of over 5,000 needy families. This is a charitable event and all donations are



Find us on Facebook

twitter



# Thank you for your support! NOCICIAN.com

Share your voice. Shape the future.

There's no substitute for your support! Working together, we can continue to get the attention of lawmakers and make your opinions known on tax increases and other unfair legislation. NoCigTax.com is your online resource that makes contacting legislators faster and easier than ever!

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## Mark your calendar for April 18, 2012

Suburban Collection Showplace • Novi, Mi.

Deli • Bakery • Grocery • Confections Meat/Seafood • Dairy • Packaging • C-Store

Enjoy fine cuisine with more than I	<b>6th Annual Trade Dir</b> , network, dance and enjoy th ,000 industry leaders. Spons- visit www.AFPDonline.org fo	e live entertainment orship opportunities	I	2 Groundhog Day	3	4
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THE VOICE OF INDEPENDENT RETAILERS



# New Dairymens Refreshing Iced Tea

- 3 Exciting New Tastes
- Brewed Sweet Tea
- Green Tea with Ginseng and Honey
- Tea Cooler: Half Tea/Half Lemonade
- Popular 64oz Size
- Naturally Flavored

Order

ΓΟDΑΥ

• No High Fructose Corn Syrup

Dairymens Brewed Sweet Tea UPC - 0-72804-00960-2

Dairymens Green Tea with Honey and Ginseng UPC - 0-72804-00962-6

Dairymens Tea Cooler

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## From Our Shelves to Yours, for Over 17 Years

D&B would like to thank you for 17 years of continuous support! With your dedication, we continue to provide Quality, Trust and Excellent Service ...

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### D&B Grocers Wholesale

manna

12190 Sears Drive • Livonia, MI 48150 Phone 734.513.1715 • Fax 734.513.2431 Visit our website at

You can contact us at (734) 513-1715 to have



food products since 1994

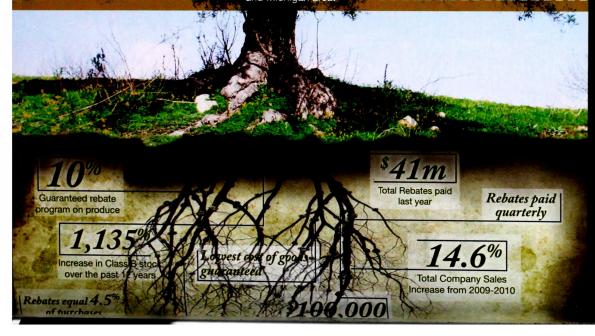
THE VOICE OF INDEPENDENT RETAILERS

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## Pay less, more profits. The strength and power of Central Grocers.

Central Grocers, Inc. is a member's owned grocery wholesaler that was formed in 1917. Operating as a cooperative, Central Grocers. Inc., a \$1.8 billion company in 2010, supplies and services over 400 independent grocery retailers in the Illinois, Indiana, Wisconsin, Iowa, and Michigan area.







If you're not already a member, call Ken Koester, to find out how our new million square foot cooperative distribution center in Joliet, Illinois can benefit you at 815-553-8856.

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# FILLING. HEARTY. LOADED. BUT ENOUGH ABOUT YOUR WALLET.

OUR AWESOME NEW FLAVORS ARE COMING SOON TO A HUNGRY GUY NEAR YOU.

STOCK UP OR MISS OUT.

AFPD's 14th Annual Holiday Food & Beverage Show     I       Ceptember 2012     Retailers and on- and off-premise licensees come from miles to see, sample and buy! You must by 21 years old to attend this show. Please visit www.AFPDonline.org or call (800) 666-6233 for more information.     I       2     3     Laher Mat     4     5     6     7     8       2     3     Laher Mat     4     5     6     7     8       2     3     Laher Mat     4     5     6     7     8       2     3     Laher Mat     4     5     6     7     8       2     3     Laher Mat     4     5     6     7     8       2     3     Laher Mat     4     5     6     7     8       2     3     Laher Mat     4     5     6     7     8       3     Laher Mat     4     5     6     7     8       3     Laher Mat     11     12     13     14     15       3     Laher Mat     18     19     20     21     22     talth       4     15     16     17     Raher Mathanand     18     19     27     28     29       1     1     1     1 <td< th=""><th>13     14     15     16     17     18       20     21     22     23     24     25       5     27     28     29     30     31</th><th>SUNDAY</th><th></th><th>TUESDAY</th><th>WEDNESDAY</th><th></th><th>FRIDAY</th><th>SATURDAY</th></td<>	13     14     15     16     17     18       20     21     22     23     24     25       5     27     28     29     30     31	SUNDAY		TUESDAY	WEDNESDAY		FRIDAY	SATURDAY
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H.T. HACKNEY . . . our PEOPLE make the difference! Your full-service Convenience Store and Supermarket Distributor.

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# Now that we've gone public with our company, we'd like to go public with our thanks.

Beam Inc. is going public. And we couldn't have done it without you. So as we begin our next 216 years of growth, our thanks to you, our business colleagues and friends in the spirits industry, for your support and partnership over the years. On behalf of our entire Beam family worldwide, we celebrate our historic milestone with you.



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THE VOICE OF INDEPENDENT RETAILERS

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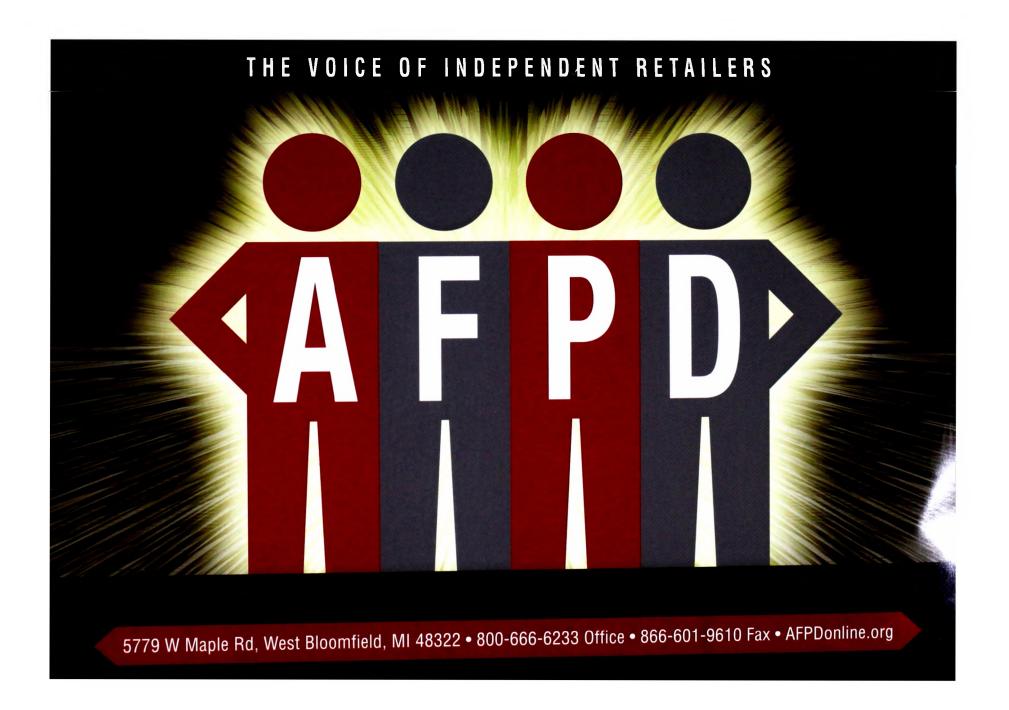


# You deserve a little credit, too.

Because of your hard work selling Lottery tickets, last year over \$720 million was contributed to the state School Aid Fund — a good thing for our kids. You also helped players take home over \$1.3 billion in prizes, making good things happen for local communities. And because 10,000 local businesses earned over \$200 million in commissions last year, you're making good things happen for yourself. So thanks for all the work you do and all the good things you help make happen for Michigan.



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### THE VOICE OF INDEPENDENT RETAILERS

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"In It To Win It"!

Enjoy fine cuisine, dancing and live entertainment with leaders from the food, beverage & petroleum industry

Friday, February the Twenty-Fourth, Two Thousand Twelve

Black Tie Please

Cocktail reception at Six Thirty in the evening Dinner served at Eight O'clock

Live Entertainment 👹 Complimentary Photo Booths Wine & Cheese Bar 👕 Cognac Bar 👕 Cigar Area 📹 Cappuccino Station

Diamond Center at Suburban Collection Showplace 46100 Grand Ruce Annue Non 1717 48374





Monopoly<sup>™</sup> is a registered trademark of Hasbro.

### **RESERVATION FORM**



96th Annual Trade Dinner and Ball

Friday, February 24, 2012

Diamond Center at Suburban Collection Showplace 46100 Grand River Avenue Novi, MI 48374

### Contact info:

Name \_

mpany

tone:

Sponsors, please list products you wish to use/feature at event: "then approval of AFPD, products may be placed at bar areas or used during cocktail reception only. "In products are allowed on dinner tables.

Email

oardwalk = unlimited, Park Place = unlimited, Pass GO = 4. Free Parking = 3. Railroad = 2. Houses & Hotels = 1 Quar companies, please call for additional information

Payment Method:

e to overwhelming response, all attendees must pre-pay

### MC VISA AMEX DISCOVER

Lind Number

Date

V-Code (last 3 numbers on back of credit card)
Check Number
AMOUNT \$

Please return by fax to (866) 601-9610 or mail to the address below. Call AFPD at (800) 666-6233 if you have guestions or need additional information.

#### AFPD

5779 West Maple Road West Bloomfied, MI 48322

– Sponsorship Levels

### Boardwalk Sponsor – \$20,000

- Three tables of 10 for dinner (VIP sitting)
- 10 company images in media presentation
- Corporate signage used in looping slideshow throughout event
- Two full page ads in AFPD Bottom Line magazine
  One full page display ad plus article in AFPD Annual
- Resource Guide
- Use of any number of company products at event
   J would also like additional tables
- I would also like \_\_\_\_\_ additional tables (Above my 3 included with the sponsorship or \$500 each)

### Park Place Sponsor – \$15,000

- Three tables of 10 for dinner (VIP sitting)
- 10 company images in media presentation
- Corporate signage used in looping slideshow throughout event
- \* Two full page ads in AFPD Bottom Line magazine
- Use of any number of company products at event
- I would also like \_\_\_\_\_ additional tables (Above my 3 included with the sponsorship or \$600 each)
- Pass GO Sponsor \$10,000
  - Three tables of 10 for dinner (prime seating)
  - · 8 company images for media presentation
- Corporate signage used in looping slideshow throughout event
- One full page ad in AFPD Bottom Line magazine
- Use of 4 company products at event
- I would also like \_\_\_\_\_ additional tables (Above my 3 included with the sponsorship at \$700 each)

### Free Parking sponsor – \$7,000

- Two tables of 10 for dinner (preferential seating)
- 6 company images for media presentation
  Corporate signage used in looping slideshow
- Corporate signage used in looping shoes now throughout event
  Half price ad - size of your choice - in AFPD
- Bottom Line magazine
- Use of 3 company products at event
- I would also like \_\_\_\_\_ additional tables (Above my 2 included with the sponsorship or \$800 each)

Railroad Sponsor - \$4,000

- · One table of 10 for dinner
- 4 company images for media presentation
- Corporate signage used in looping slideshow throughout event
- Half price ad size of your choice in AFPD Bottom Line magazine
- Use of 2 company products at event
- I would also like \_\_\_\_\_ additional tables (Above my I included with the sponsorship at \$900 mach)

### Houses & Hotels Sponsor - \$2,500

- One table of 10 for dinner
- 2 company images for media presentation
  Corporate signage used in looping slideshow
- throughout event
   Half price ad size of your choice in AFPD
- Bottom Line magazine
- Use of I company product at event
- I would also like \_\_\_\_\_ additional tables (Above my 1 included with the sprearship of \$1,000 each)

\*Also see Specialty Sponsorship Levels on reverse side

Specialty Sponsorship Levels

### Top Hat Sponsor – \$5,000

### ¥ ENTERTAINMENT – Only I available!

Includes piano accompaniment during strolling hor d'oeuvres and live band after dinner

- One table of 10 for dinner
- I company image for media presentation
- Corporate signage used in looping slideshow throughout event
- One full page ad in AFPD Bottom Line magazine
- Above my 1 included with the sponsorship of \$850 each)

### Sack of Gold Sponsor – \$5,000

#### ¥ BOOGIE HEADS - Only I available!

- Personalized videos go home with guests with your logo on them! • One table of 10 for dinner
- I company image for media presentation
- Corporate signage used in looping slideshow throughout event One full page ad in AFPD Bottom Line magazine
- I would also like \_\_\_\_\_ additional tables (Above my 1 included with the sponsorship at \$850 each)

### □ This Old Shoe Sponsor – \$4,000 ¥ SHUTTERBOOTH – Only 2 available!

- Company logo at the bottom of each photo strip
- One table of 10 for dinner
- I company image for media presentation
- Corporate signage used in looping slideshow throughout event
- Half price ad of your choice in AFPD Bottom Line magazine
- Above my 1 included with the sponsorship at \$900 each)

### □ Scottie Dog Sponsor – \$4,000

### ¥ GREEN SCREEN PHOTOS - Only Lavailable!

- Each photo framed with your logo printed at the bottom
- One table of 10 for dinner
- I company image for media presentation
   Corporate signage used in looping slideshow throughout event
   Half price ad of your choice in AFPD Bottom Line magazine
- I would also like \_\_\_\_\_ additional tables (Above my 1 included with the sponsorship of \$900 each)

### Thimble Sponsor – \$3,000

- ¥ CAPPUCCINO STATION Only I available! "Cappucano Man brought to you by [logo]"
  - One table of 10 for dinner
    Corporate signage used in looping slideshow throughout event
    Half price ad of your choice in AFPD Bottom Line magazine
- I would also like \_\_\_\_\_ additional tables (Above my 1 included with the sponsorship at \$950 each)

### Loaded Cannon Sponsor – \$3,000

- ¥ LIQUOR BAR Your choice of product!
  - One table of 10 for dinner
- I company image for media presentation
- Corporate signage used in looping slideshow throughout event
- Half price ad of your choice in AFPD Bottom Line magazine
- I would also like \_\_\_\_\_ additional tables (Above my 1 included with the sponsorship at \$950 each)

#### Galloping Horse Sponsor – \$3,000 ¥ WINE & CHEESE BAR – <u>Only | available!</u>

- "Wine & Cheese Bar brought to you by [logo]"
- One table of 10 for dinner
- I company image for media presentation
- Corporate signage used in looping slideshow throughout event
- Half price ad of your choice in AFPD Bottom Line magazine
- I would also like \_\_\_\_\_ additional tables (Above my 1 included with the sponsorship at \$950 each)

### Get Out of Jail Sponsor – \$3,000

- ¥ CIGAR AREA Only | available!
  - "Cigar Tent brought to you by [logo]"
  - One table of 10 for dinner
  - I company image for media presentation
- Corporate signage used in looping slideshow throughout event
   Half price ad of your choice in AFPD Bottom Line magazine
- Hair price as or your choice in APPD Bott
- I would also like \_\_\_\_\_additional tables (Above my 1 included with the sponsorship at \$950 each)

### Hot Iron Sponsor – \$3,000

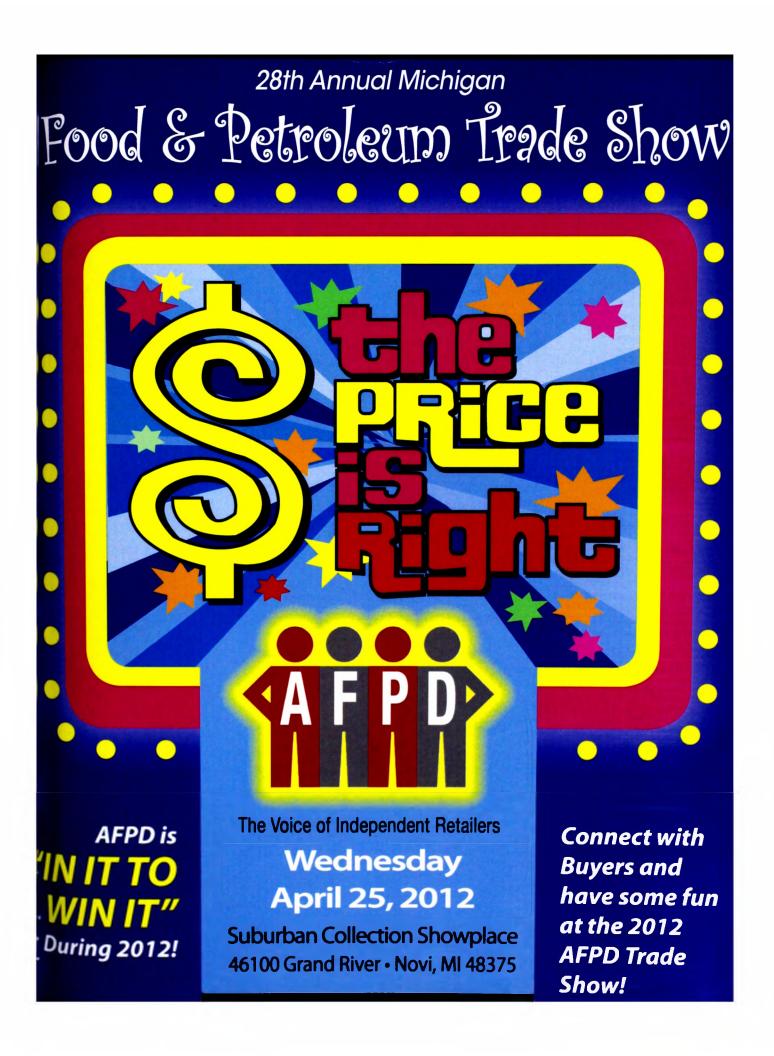
- ¥ GOURMET DESSERT Only I available!
  - "Gourmet desserts brought to you by [logo]"
- One table of 10 for dinner
- I company image for media presentation
- Corporate signage used in looping slideshow throughout event
   Half pnce ad of your choice in AFPD Bottom Line magazine
- Hall price and of your choice in APPD bottom bins
   I would also like \_\_\_\_\_ additional tables (Above my I included with the sponsorship at \$950 each)

### Racecar Sponsor – \$3,000

- ¥ VALET & COAT CHECK Only I available! "Valet & coat check brought to you by [logo]"
- · One table of 10 for dinner
- I company image for media presentation
- Corporate signage used in looping slideshow throughout event
- Haif price ad of your choice in AFPD Bottom Line magazine
- I would also like \_\_\_\_\_ additional tables (Above my 1 included with the sponsorship at \$950 each)

### Cruise Ship Sponsor – \$3,000

- ¥ CENTERPIECES Only Lavailable!
  - "Centerpieces brought to you by [logo]"
  - One table of 10 for dinner
     I company image for media presentation
  - Corporate signage used in looping slideshow throughout event
- Half price ad of your choice in AFPD Bottom Line magazine
- I would also like \_\_\_\_\_ additional tables
- (Above my 1 included with the spansarship at \$950 each)
  - GENERALADMISSION Table of 10 - \$1,275
    - Couple \$300
    - 🔲 Individual \$150



### **Connect with Buyers at the AFPD Trade Show!**

AFPD Food & Petroleum Trade Show is known for their high-quality attendees, non-stop interaction, and exhibitor satisfaction.

AFPD Food & Petroleum Trade Show continues to be the best and most important trade show in this region for our industry and for your company's success. It brings together the best companies serving the Food, Beverage and Petroleum industries.

If you want to be successful in this profitable industry, you need to be at the AFPD 2012 Trade Show, offering special show-only prices, discounts and incentives to buy!

### When is AFPD Trade Show 2012?

Exhibit Date: Wednesday, April 25, 2012

### Where is AFPD Trade Show 2012?

Suburban Collection Showplace 46100 Grand River • Novi, Michigan 48375

### Who Attends the AFPD Trade Show?

AFPD Food & Petroleum Trade Show will be attended by industry leaders, buyers, retailers and decision makers from:

- Convenience Stores
- Drug Stores
- Grocery Stores
   Specialty Stores
- Service Stations
- Bars/Restaurants

### Why Should You Exhibit at the AFPD Trade Show?

The AFPD Food & Petroleum Trade Show offers your company the opportunity to meet and sell to thousands of buyers. As the #1 industry Food & Petroleum show in the State of Michigan, we attract far more retailers than any other trade show, and they will be coming to your booth.

### \*\*Remember to offer Special "Show-Only" Deals\*\*

Only AFPD can offer you this kind of attraction. When it comes to the retailers of the Michigan and Ohio area, AFPD is where you'll find more serious customers than anywhere else. If you want to grab the attention of the retailers in the Food & Petroleum industry, AFPD is the only place to do it.

To see and hear first hand from past exhibitors and retailers attending our show, go to <u>www.AFPDonline.org</u> and visit the "events/annual trade shows" tab.







# SHOWPLACE







### FPD Food & Petroleum Trade Show Information

### to 9 booths is \$1075 / each

### 0 or more is \$1000 / each

lon-members must add membership fee. Please call the office for a membership application. All payments are due before the show to secure booth space.

### DOTH PRICES INCLUDE:

50 guest passes company listing in AFPD Trade Show Program 10 ft deep by 10 ft across booth carpeted floors curtained backdrop with two chairs one 8 ft table sign with company name <u>50% discount on all ads in AFPD Bottom Line</u> <u>magazine</u>

### Times to Remember:

### **XHIBITOR MOVE-IN HOURS: \*\***

Tuesday, April 24, 20127:00 am - 3:00 pmWednesday, April 25, 20127:00 am - 11:00 am

Booth must be show-ready by Wednesday, pril 25 at 11:00 am, no exceptions.

### **RADE SHOW HOURS:**

Wednesday, April 25, 2012 12:00 pm - 8:00 pm

## Wednesday, April 25, 2012 After 8:15 pm

All exhibits must be dismantled and removed from the facility 11:59 pm, Wednesday, April 25.

### LECTRICAL:

electrical requirements must be made through Suburban Collection Showplace. <u>All electrical costs will be borne by exhibitors.</u>

### RAYAGE:

ssistance with move-in is optional; there is no charge. Exhibitors Clizing storage space at Suburban Collection Showplace (formerly ock Financial Showplace) prior to or after the show must make trangements through Suburban Collection Showplace formerly Rock Financial Showplace) There is a charge.



Sell to Thousands of Buyers in this BONUS ROUND of Values! AFPD is IN IT TO WIN IT!









### AFPD's 28th Annual Michigan Food & Petroleum Trade Show!

Sell to thousands of Buyers!

### SPECIAL ROOM RATES

Mention AFPD to take advantage of the special hotel rates that have been secured next to the conference facility.

### DOUBLETREE HOTEL

42100 Crescent Blvd., Novi, MI 48375 248-344-8800
\$99/night, sgl/dbl (Reserve by March 27, 2012)
Complimentary full breakfast buffet for two
Complimentary shuttle service to/from Suburban Collection Showplace



### THE VOICE OF INDEPENDENT RETAILERS

5779 West Maple Road West Bloomfield, Michigan 48322

> Contact: Tamar Lutz tlutz@AFPDonline.org

Phone (800) 666-6233 Fax (866) 601-9610 www.AFPDonline.org

No bags allowed in or out. The law demands that you be at least 21 years of age with a picture I.D. to attend this show.



### THE VOICE OF INDEPENDENT RETAILERS

AFPD

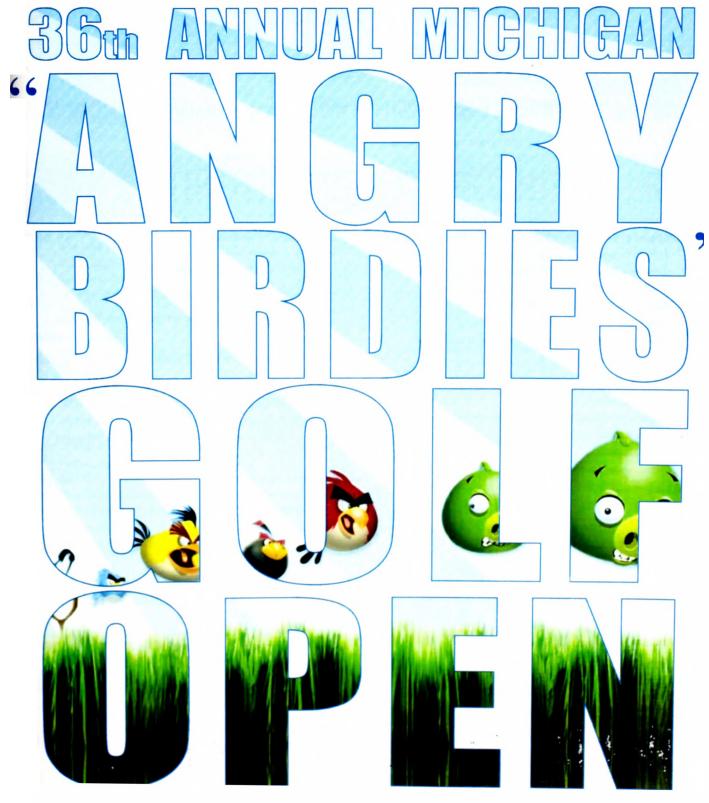
### Who is AFPD?

Established as the Detroit Retail Meat Merchants in 1910 by a handful of retailers in Detroit with common business concerns, the Associated Food & Petroleum Dealers has evolved into an organization representing the food, beverage & petroleum industr With membership nearing 4,000, AFPD has members throughout the midwest. Since its inception the primary focus of AFPD has remained constant: exchange of business ideas, fair legislative representation, financial benefits, educational opportunities and positive promotion of the food, beverage and petroleum industry.

Our membership base includes retailers who sell products for off-premise consumption, to every type of supplier that services our retailers. AFPD is representative of the entire food, beverage and petroleum industry. Supermarkets, liquor stores, drug stores, specialty markets, convenience stores, service stations and auto repair facilities are all active participants in AFPD. Equally active an the wide range of brokers, distributors, suppliers and manufacture Additionally, service companies such as insurance, banking, media, electronics, refrigeration, security, etc. also make up the membership of AFPD. As the Association has grown in numbers. it has afforded AFPD the negotiating power to provide member with discounts on numerous programs that they normally would not be able to take advantage of on their own. These benefits include health care insurance, MasterCard/Visa acceptance, cou redemption service, rebate programs, worker compensation insurance, money orders, underground storage tank insurance a variety of business insurance that help members save money an even make money.









## **36th Annual** Michigan Golf Open Wednesday, July 11, 2012

### **NEW Location**\*3 Warren Valey Golf & Banquet Center • 26116 W. Warren Street • Dearborn Heights, MI 48127

## **SPONSORSHIP OPPORTUNITIES**

\$7,000

\$6,000

\$5,000

#### The Masters Tournament Title Sponsor \$20,000

### (Only 1 available!)

- Company name listed on all promotional materials as Title Sponsor
- Five Eagle Sponsorships, including five (5) foursomes
- Exclusive right to decorate the registration area •
- Dinner recognition and exclusive time at the podium
- 50% off Ad in the AFPD Bottom Line magazine or an AFPD Annual Calendar Ad

### **Golf Shirt Sponsor**

#### (Only 1 available!)

- Company logo on every golf shirt given to all players
- Shirt to be provide by AFPD
- One (1) foursome
- **Dinner** recognition
- . 50% off Ad in the AFPD Bottom Line magazine or an AFPD Annual Calendar Ad

#### Golf Cart Sponsor

- (Only 1 available!)
- Company signage on all golf carts
- One (1) foursome
- 50% off Ad in the AFPD Bottom Line magazine or an AFPD Annual Calendar Ad

### Tournament Co-Sponsor

- Company name on all promotional materials
- Two Eagle Sponsorships including two (2) foursomes
- Dinner recognition .
- 50% off Ad in the AFPD Bottom Line magazine or an AFPD Annual • Calendar Ad

### Golf Dinner Sponsor

#### (Only 1 available!)

- Exclusive decorating of dinner area
- One (1) foursome
- Dinner recognition
- 50% off Ad in the AFPD Bottom Line magazine or an AFPD Annual Calendar Ad

#### \$5,000 Golf Tournament Photo Sponsor

(Only 1 available!)

- Company logo on every picture frame given to all players
- One (1) foursome
- Dinner recognition
- 50% off Ad in the AFPD Bottom Line magazine or an AFPD Annual Calendar Ad

#### Golf Hat Sponsor

#### \$5,000

\$5,000

\$3,500

- Company logo on golf hats given to all players
- One (1) foursome
- **Dinner** recognition
- 50% off Ad in the AFPD Bottom Line magazine or an AFPD Annual Calendar Ad

#### Towel Sponsor.

- Company logo personalization on golf towels . .
- One (1) foursome ...
- Dinner recognition .
- 50% off Ad in the AFPD Bottom Line magazine or an AFPD Annual Calendar Ad

. . . .

#### Golf Ball Sponsor

- Opportunity to provide golf balls with your company logo
- One (1) foursome
- Dinner recognition
- 50% off Ad in the AFPD Bottom Line magazine or an AFPD Annual Calendar Ad

\$5,000

### Golf Lunch Sponsor

### Includes lunch area decoration

- One (1) foursome
- Dinner recognition .
- 50% off Ad in the AFPD Bottom Line magazine or an AFPD Annual Calendar Ad

### **Goodie Bag Sponsor**

- Company provides 325 stuffed goodie bags (bags+products) for golfers ٠
- One (1) foursome
- Dinner recognition . •
- 50% off Ad in the AFPD Bottom Line magazine or an AFPD Annual Calendar Ad

### **Golf Breakfast Sponsor**

- Includes breakfast area decoration •
- One (1) foursome
- Dinner recognition
- 50% off Ad in the AFPD Bottom Line magazine or an AFPD Annual Calendar Ad

### Eagle Sponsor (Hole Foursome) and a present \$2,400

- Includes exclusive signage and permission to display products at sponsorship hole
- One (1) foursome
- **Dinner** recognition
- 50% off Ad in the AFPD Bottom Line magazine or an AFPD Annual • Calendar Ad

#### **Mulligan Sponsor**

\$2,000

\$2.000

\$1,500

\$3,000

\$3,000

\$2,500

- Company logo on every Mulligan handed to players
- One (1) foursome
- . **Dinner** recognition
- 50% off Ad in the AFPD Bottom Line magazine or an AFPD Annual Calendar Ad

#### **Cigar Sponsor**

- Company logo & signage at cigar table
- One (1) foursome
- Dinner recognition
- 50% off Ad in the AFPD Battom Line magazine or on AFPD Annual Calendar Ad

### **Golf Tournament ice Sponsor**

- Two (2) golfers
- Dinner recognition •
- 50% off Ad in the AFPD Bottom Line mogazine or on AFPD Annual Calendar Ad

### Longest Drive Contest (Both Courses) \$1,500

- Includes exclusive signoge for Longest Drive Contests.
- Award presentation to the winners
- 50% off Ad in the AFPD Bottom Line magazine or an AFPD Annual Calendar Ad

### Hole in One Contest (Both Courses).

- Includes exclusive signage for Hole In One Contests
- Award presentation to the winners
- 50% off Ad in the AFPD Bottom Line magazine or an AFPD Annual Calendar Ad

### Birdie Sponsor

- Two (2) golfers
- 50% off Ad in the AFPD Bottom Line magazine or an AFPD Annual Calendar Ad

### **Putting Contest**

- Exclusive signage for the putting contest
- Award presentation to the winners
- 50% off Ad in the AFPD Bottom Line magazine or an AFPD Annual Calendar Ad

### **Non-Sponsor Options**

- Foursome. \$950 Individual Golfer \$250
- Non-Golfer (Dinner only) \$75

### **Promotional Opportunities**

### Donate Drawing Prizes such as:

- Golf clubs and/or Golf bags
- Company logo products
- Electronics
- Sporting event tickets

### AFPD Silent Auction

Donate to the Auction - All proceeds will go toward the AFPD PAC. \*Payments for Silent Auction can ONLY be cash or personal check.

### Please complete the registation form on reverse side and return to AFPD - Attn: Tamar Lutz 5779 West Maple Road West Bloomfield, MI 48322

P. (800) 666-6233 • F. (866) 601-9610 www.AFPDonline.org

🔩 🛓 🌜



\$1,500

\$1,250

\$1,200

### JULY 11, 2012 . SET-UP TIME-7:30AM . SHOTGUN AT 9:30AM

7:30am Continental Breakfast • 9:30am Shotgun Start • 3:30pm Dinner Reception

We would appreciate your commitment for sponsorship no later than June 29, 2012

Companies which commit & satisfy their commitment first will have the opportunity to choose their hole sponsorship locations!

ITEM DESCRIPTION	COST	QUANTITY	TOTAL
The Masters Tournament Title Sponsor (Only 1 available!)	\$20,000		
Golf Shirt Sponsor (Only 1 available!)	\$7,000		
Golf Cart Sponsor (Only 1 available!)	\$6,000	-	
Tournament Co-Sponsor	\$5,000		
Golf Dinner Sponsor (Only 1 available!)	\$5,000		
Golf Tournament Photo Sponsor (Only 1 available!)	\$5,000		
Golf Hat Sponsor	\$5,000		
Towel Sponsor	\$5,000		·
Golf Ball Sponsor	\$3,500		
Golf Lunch Sponsor	\$3,000		
Goodie Bag Sponsor	\$3,000		
Golf Breakfast Sponsor	\$2,500		
Eagle Sponsor (Hole Foursome)	S2,400		
Mulligan Sponsor	\$2,000		
Cigar Sponsor	\$2,000		
Golf Tournament Ice Sponsor	\$1,500		
Longest Drive Contest Sponsor (Both Courses)	\$1,500		
Hole in One Sponsor (Both Courses)	\$1,500		
Birdie Sponsor	\$1,250		
Putting Contest Sponsor	\$1,200		
Foursome (non-sponsor)	\$950		
Individual Golfer (non-sponsor)	\$250		
Non-Golfer (Dinner only)	\$75		

Total Amount | \$

<b>RAFFLE PRIZE DONATION</b>						SILENT AUCTION				325 GOLF GOODIE BAGS					
iolf Clubs	Qty		Electronics		Qty					Qty	Golf Balls		Qty	Cigars	Q
Golf Bags	Qty	Company Lo	go Products		Qty					Qty	Golf Towels		Qty	Pens	Q
Putters	Qty	Misc:	_		Qty					Qty	Snacks		Qty	Misc:	Q
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